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Sent on	05	22	2025	Expires on	06	05	2025
From	Technical Information & Support Group						
Subject	Request for Info: 2023-2025 Accord FHEV Lost Comm DTCs U01XX (ACTION REQ'D)						

PRIORITY/ACTION REQUIRED

To: All Honda Service Managers/Advisors
 From: Technical Information & Support Group
 RE: **Request for Info: 2023-2025 Accord FHEV Lost Comm DTCs U01XX (ACTION REQUIRED)**

This message is solely directed to Honda dealership personnel; please handle it accordingly.
 Print this iN message and provide a copy to the Shop Foreman and all Service Advisors.

Background

American Honda Motor Co., Inc. (AHM) is searching certain 2023-2025 Accord FHEV's with a customer complaint of multiple warning lights on for lost communication DTCs. In some cases, the customer may also experience their vehicle losing power. To better understand the cause of this condition, AHM would like to collect information from the vehicle.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

- Must have had **ALL 10 DTCs stored** (print out All DTC check and email to [TIS](#))
 - U0100-00 (Lost Communication with the PCM – PGM-FI System)
 - U0100-F1 (Lost Communication with the PCM – PGM-FI System - Millimeter Wave Radar)
 - U0101-00 (Lost Communication with the PCM/TCM),
 - U0122-F1 (Lost Communication with the VSA Modulator-Control Unit)
 - U0129-00 (Lost Communication with the Electric Servo Brake Control Unit Detection by Millimeter Wave Radar)
 - U0129-F1 (Lost Communication with the Electric Servo Brake Control Unit - Multipurpose Camera Unit)
 - U0131-F1 (Lost Communication with the EPS Control Unit – Multipurpose Camera Unit)
 - U0146-00 (Lost Communication with the CAN Gateway)
 - U0151-00 (Lost Communication with the SRS Unit)
 - U0416-68 (VSA Brake Actuator Malfunction)
- DTCs must be cleared and must NOT return.
- Previously repaired vehicles for this issue are accepted if the vehicle has coded the above listed DTCs during the current visit but the DTCs have not returned after being cleared initially.
- The vehicle has not been involved in a collision.

Action Required

If a vehicle matching the qualifiers above comes into your dealership, please e-mail Technical Information & Support (TIS) at tis@ahm.honda.com, or call us at 800-880-1072 (Monday-Friday, 7am-5pm PST). TIS will contact you to record certain vehicle information and provide you with further instructions.

Please be sure to include the following information in your e-mail.

E-mail Title:

- Model Year (e.g. 2024)
- Model Name (e.g. ACCORD)
- Issue (e.g. Brake Judder)
- VIN

E-Mail Body:

- Dealer Number
- Your Name
- Best Phone Number to be Reached
- Current Mileage
- Confirm that the vehicle meets qualifiers #1-#4 listed above and send All DTC check printout.
- DPTS #

As a gesture of appreciation to the dealer personnel who identify and report a vehicle that meets the qualifiers, is accepted as a candidate and is the subject of a successful Dealer Visit/Parts Collection/Info Collection, AHM will provide the referring personnel with a **VISA gift card**. Technical Information & Support (TIS) will provide additional information if this situation applies.

Thank you.