



**SERVICE CAMPAIGN 75-07 DRIVER DOOR ASSIST HANDLE
AFFECTED MODELS: 2023-2024 SV MODELS**

<Date>

«DEALER»
«ADDRESS»
«CITY» «STATE» «ZIP»
«COUNTRY»

PLEASE FORWARD THIS INFORMATION TO YOUR RV SERVICE MANAGER

Winnebago Motorhomes is conducting a Field Service Campaign on certain 2023 – 2024 Specialty Vehicle models. This campaign will adjust the mounting locations of the driver door assist handle to ensure proper alignment and secure installation.

Affected Vehicles and Owner Notification

Attached to this letter is a list of subject vehicles which were shipped to your dealership. Customers with affected vehicles are being sent a letter notifying them of the service campaign. Customers are directed to contact a Winnebago Motorhome dealer for the service campaign to be performed at no cost to them. A copy of the customer notice is provided for your information.

Repair Procedure:

Refer to instruction sheet provided with parts kit or posted on the dealer portal.

Parts Information:

The part order should be placed as an R: Recall type order. You will need the campaign dealer number and the Winnebago serial number for the affected vehicle to place the order. Multiple serial numbers may be placed on a single order.

Campaign Dealer Number: 7853

Quantity	Part Description	Winnebago Industries Part Number
1	SC7853-25-707	Assist Handle Campaign

Reimbursement

When the service has been completed, submit a warranty claim using the operation number and TIC code listed below.

DESCRIPTION	OPERATION NUMBER	TIME ALLOWANCE	TIC CODE
Driver Door Assist Handle	05750799	0.5	7507SB

If the vehicle is out of warranty, use service authorization 93G7507T when filing your claim.

FINAL CLAIMS NEED TO BE SUBMITTED BY NOVEMBER 30, 2025.

Perform this procedure on all subject vehicles currently in your inventory. DO NOT DELIVER ANY SUBJECT UNITS TO A CUSTOMER UNTIL THIS CORRECTIVE ACTION HAS BEEN TAKEN.

If You Need Assistance

If dealer technical assistance is needed, please contact the Winnebago Motorhome Technical Service Department at (866) 653-4329 from 8:00 a.m. to 4:00 p.m. Central Time or by e-mail at: techservice@wgo.net.

Thank you for your cooperation.

Winnebago Motorhomes



**FOR YOUR INFORMATION
- COPY OF OWNER NOTICE -**

**RE: BODY SERIAL NUMBER
CHASSIS SERIAL NUMBER**

Dear Winnebago RV Owner:

When you purchased your new Winnebago RV, you also received our commitment to provide you with a quality product and our dedication to continuing customer satisfaction. In keeping with this commitment, we are notifying you of a service campaign that may affect your Winnebago RV.

Winnebago is conducting a Field Service Campaign on certain 2023 and 2024 Specialty Vehicle models. This campaign is to inspect the driver door assist handle mounting location to ensure proper installation.

Our records indicate that you have purchased a vehicle with the serial number which appears above.

What We Will Do

Your Winnebago dealer will inspect the driver door assist handle and if needed adjust the mounting location to ensure proper alignment and secure installation.

What You Should Do

Contact your Winnebago dealer to arrange for a service appointment. Please allow sufficient time for your dealer to process your vehicle on the date of the appointment. The actual repair will take approximately one hour however your dealer may require additional time to process your coach.

Important

This campaign and offer to provide service is at NO COST TO YOU and is valid until November 30, 2025, at which time the campaign will be closed.

If You Need Assistance

If you have questions or need assistance, please contact Winnebago Motorhome Customer Care at (800) 537-1885 Monday through Friday from 8:00 a.m. to 4:00 p.m. Central Time or by email at customercare@wgo.net.

We are sorry to cause you this inconvenience. We have taken this action in the interest of your continued satisfaction with our products. This letter does not constitute an acknowledgement of legal liability.

Thank you for choosing a Winnebago RV.

Winnebago Motorhomes
Forest City, IA 50436



Driver Door Assist Handle

Classification

Field Service Campaign

Model

Specialty Vehicle/J-Shell

Model Year

2023 - 2024

Disclaimer: Read the entire instructions carefully before starting the procedure. If you have any questions, please contact the Winnebago Motorhome Technical Service Department by calling 1-866-653-4329 or by emailing techservice@wgo.net. This document is confidential and is intended for dealer use only.

Condition

Improper mounting location of driver door assist handle.

Correction

Adjust the mounting location of the handle to ensure proper alignment and secure installation.

	Part Number	Description	Quantity
Part Required	SC7853-25-707	ASSIST HANDLE CAMPGN-COM VEH	1

Parts/Kit Image Reference

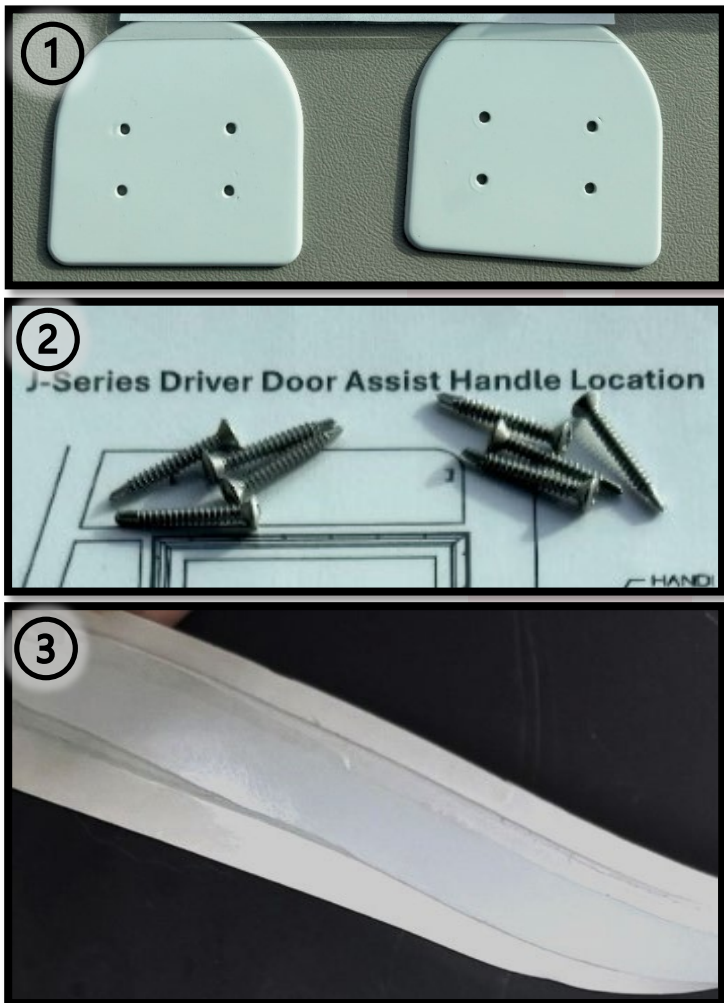
Part Required – SC7853-25-707 ASSIST HNDL CMPGN

Kit Contains:

1. Spacers/Backing Plate, White (165309-05-700)(2)
2. 8-18 x 1.25 Screw/Self-Drilling - POH (000G60-08-20F) (8)
3. White Butyl Tape (185989-11-01A) (1 ft.)

Shop Supplies

1. Tape Measurer
2. #2 Philips Bit
3. 7/64" Drill Bit
4. Drill/Screw Gun
5. Philips Head Screwdriver
6. White Manus (185987-03-11A)
7. Square

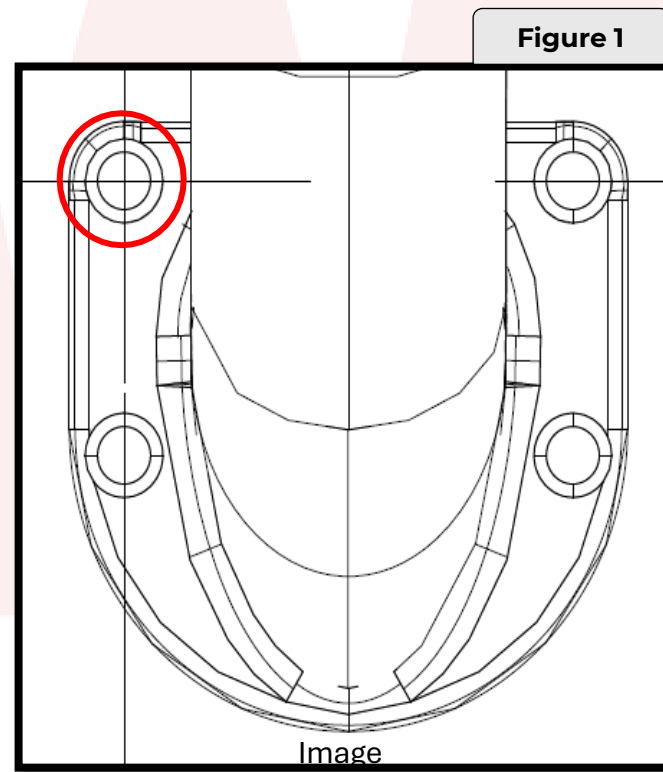


Steps & Procedures

Step 1 – Dimensional Inspection

Objective: Verify the handle's dimensions for compliance and address any discrepancies as needed.

1. Measure the dimensions of the installed handle on the unit. Start from the first upper left hole of the handle (See Figure 1). The vertical dimension should be $20 \frac{1}{2}$ "- $21 \frac{5}{8}$ ", and the horizontal dimension should be 6 " – $7 \frac{3}{4}$ " (refer to next page).
2. If the above dimensions are not met refer to rework instructions.



Step 1 – Continued – Proper Mounting Location

Objective: Use these dimensions to audit the location of your assist handle. If rework is required, please continue to the next section.



Horizontal: ↔

6" – 7 3/4", 7 5/8" nominal
(Measured from edge of door trim to handle screw)

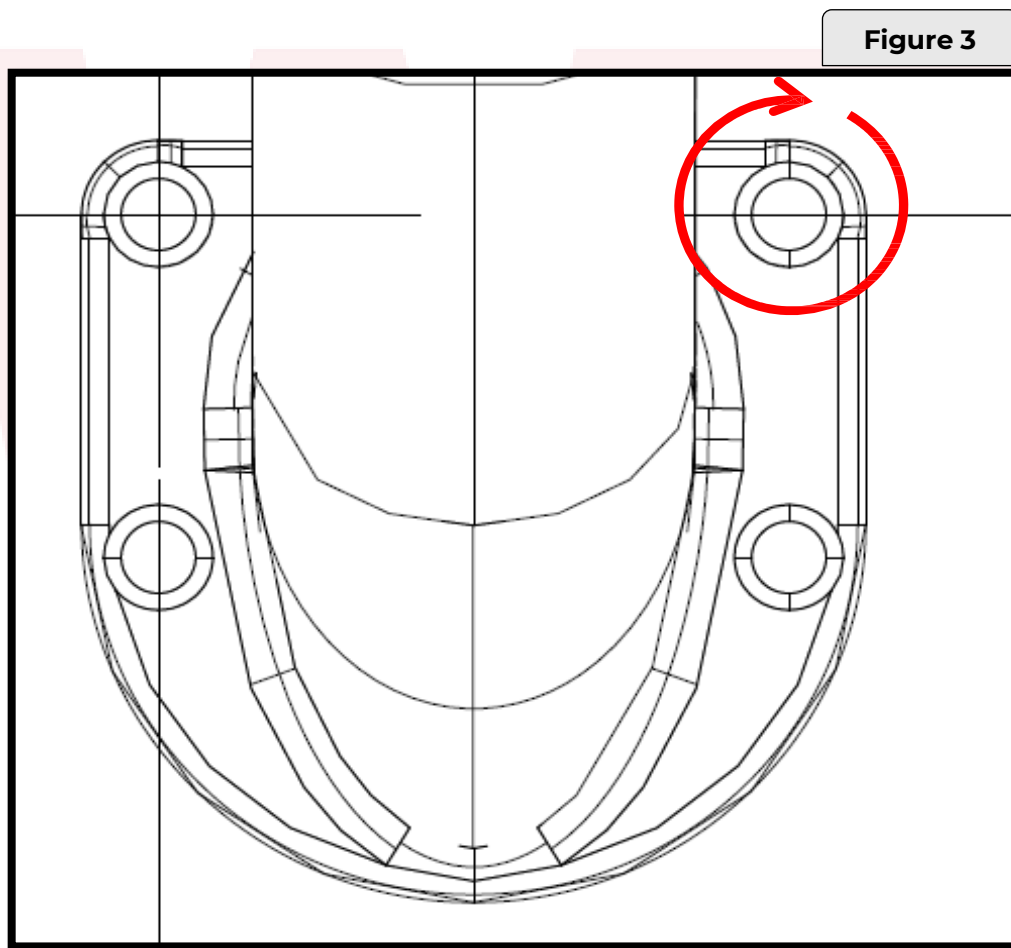
Vertical: ↑↓

20 1/2" – 21 5/8", 20 1/2" nominal
(Measured from lower body trim to handle screw)

Step 2 – Screw Inspection

Objective: To ensure all mounting screws on the handle are securely fastened and identify the need for rework if any screws rotate freely.

1. Using a Phillips head screwdriver, check all the mounting screws on the handle by turning them clockwise. If any of the screws start to rotate freely by hand, the unit will need to be reworked. (See Figure 3)
2. Refer to rework installation steps for fixing this unit.



Step 3 – Rework

Objective: Accurately rework the handle installation by removing the existing handle, filling holes, marking new locations, and securely mounting the new backing plate and handle following specified guidelines.

NOTE: Please Reference the Images on the following 2 pages.

1. Remove all the screws and take off the handle from the unit (See Image 1).
2. Fill existing holes with White Manus (185987-03-11A) (See Image 2).
3. Use tape measurer and mark the new bottom left hole location at 7 5/8" (See Image 3).
4. Align the bottom backing plate to your newly marked hole. (See Image 4)
5. Using a square, align both plates at 90 degrees as shown in (See Image 5 Top & 5 Bottom). Mark the remaining holes.
6. Pre-Drill 8 holes with 7/64" bit. (See Image 6)
7. Apply White Butyl tape (185989-03-01A) to the back side of the backer plate as shown in Image 7.
8. Use the 8 provided screws to secure the backing plate and handle to vehicle. (000G60-08-20F, 8-18 X 1-¼") (See Image 8).
9. Verify your installation by pulling on the handle to ensure it is secure. (See Image 9)
10. If you followed the steps carefully and installed everything according to the instructions, then the repair is now complete, and the assist handle is firmly in place and ready to use.

Image 1



Image 2



Image 4

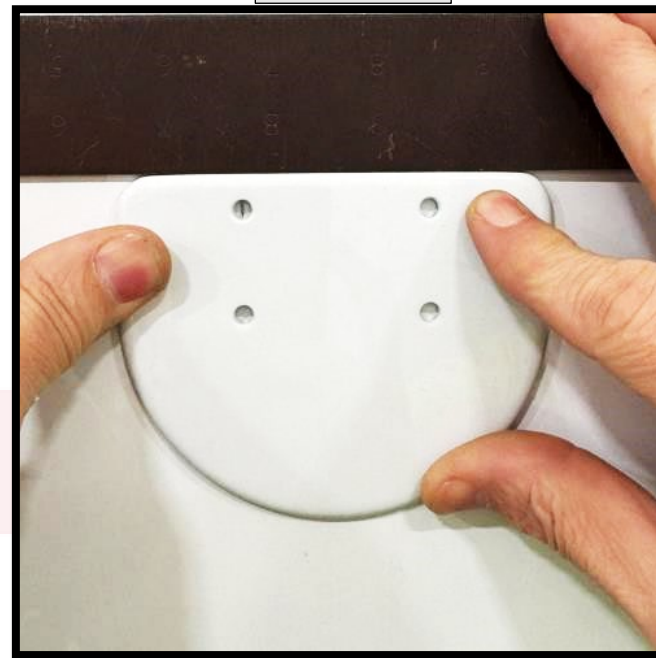


Image 3



Image 5

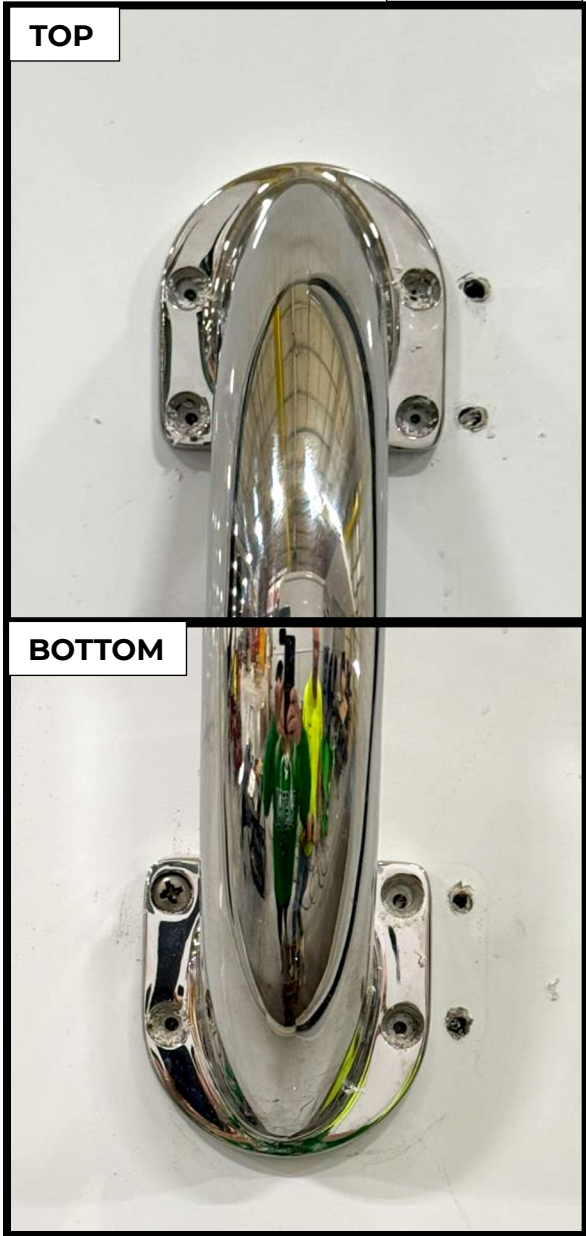


Image 6

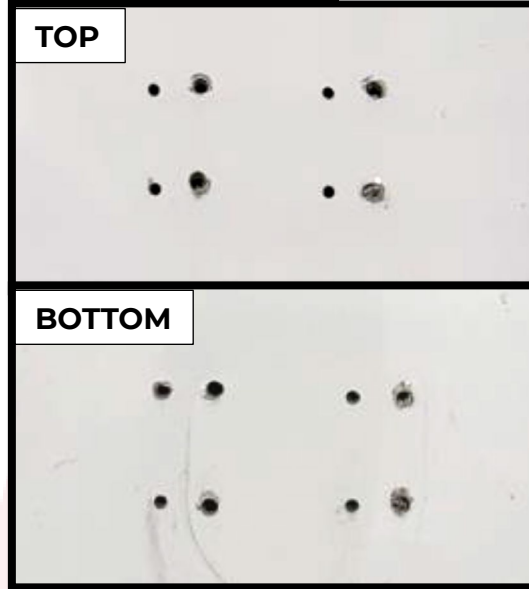


Image 8



Image 7



Image 9

