



## MAZDA DEALER EMAIL

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May 22, 2025

**Attention: All Dealer General, Sales, Service and Parts Managers**

**Subject: \*\*Corrected Phone Number for Settlement Administrator\*\* - Mazda Connect Infotainment Settlement Customer Service Program Limited Warranty Extension – (CSP13)**

Dear Mazda Dealer Colleagues,

On April 28, 2025 we announced Customer Service Program (CSP13) as a result of a Mazda Connect Infotainment Class Action settlement. Unfortunately the phone number listed on the postcard notice mailed to class members for JND Legal Administration was incorrect. To resolve this error, the settlement website placed a yellow banner with the correct phone number: 1-844-552-0064.

For customers contacting your dealer, please refer them to this new phone number for questions about this campaign and settlement and please do not advise any customer to call the Mazda Customer Experience Center.

We certainly do apologize for any inconvenience this error has caused you and your customers. If you have any questions regarding this announcement please contact JND Legal Administration via the settlement website: [www.mazdainfotainmentsettlement.com](http://www.mazdainfotainmentsettlement.com).

### WEBSITE CORRECTION

## WELCOME TO THE MAZDA CONNECT INFOTAINMENT SETTLEMENT WEBSITE

**IF YOU ARE AN INDIVIDUAL WHO PURCHASED OR LEASED CERTAIN MAZDA VEHICLE MODELS (LISTED BELOW) IN THE UNITED STATES OR ITS TERRITORIES, YOU MAY BE ENTITLED TO BENEFITS AFFORDED BY THIS SETTLEMENT.**

Please ensure you use the correct phone number when contacting the Settlement Administrator.  
The correct number is 844-552-0064.

## ORIGINAL POSTCARD NOTICE TO CLASS MEMBERS

AND HOW TO FILE A CLAIM FORM VISIT OUR CLAIMS WEBSITE AT:  
[www.MazdaInfotainmentSettlement.com](http://www.MazdaInfotainmentSettlement.com)  
1-884-552-0064

«Country»

Para una notificación en Español, llamar 1-884-552-0064 o visitar nuestro sitio web [www.MazdaInfotainmentSettlement.com](http://www.MazdaInfotainmentSettlement.com).

Correct # is  
1-844-552-0064

**Your Other Options.** If you do not want to be legally bound by the Settlement, you must exclude yourself by **July 02, 2025**. If you do not exclude yourself, you will release any claims you may have against Mazda or Released Parties (as defined in the Settlement Agreement) related to the issues more fully described in the Settlement Agreement, available at the Settlement Website. If you do not exclude yourself, you may object to the Settlement by **July 02, 2025**.

**The Final Approval Hearing.** The Court has scheduled a hearing in this case, *Duffy, et al. v. Mazda Motor of America, Inc.*, Case No. 3:24-cv-388-BJB in the Western District of Kentucky for **July 28, 2025, at 9:30 a.m. ET** to consider: whether to approve the Settlement, any requested Service Awards, attorneys' fees, costs, and expenses, as well as any objections. You or your attorney may attend and ask to appear at the hearing, but you are not required to do so. The hearing may be held remotely, so please check the Settlement Website for those details.

**More Information.** Complete information about your rights and options, as well as the Claim Form, the Long Form Notice, and the Settlement Agreement, are available at [www.MazdaInfotainmentSettlement.com](http://www.MazdaInfotainmentSettlement.com), or by calling toll free 1-884-552-0064.

YOUR VIN:	«VIN»	Correct # is
YOUR UNIQUE ID:	«NameNumber»	1-844-552-0064
YOUR PIN:	«PIN»	

PLACEHOLDER

Sincerely,

Travis Young  
Manager, Recalls  
Technical Service Division  
Mazda North American Operations