

*** * TECHNICAL INFORMATION NOTICE * ***

DATE: May 23, 2025
TO: Mitsubishi Motors US & Puerto Rico Dealer Principals and Service Managers
RE: 2025 Outlander Discharge Battery - Service Campaign
TIN NO. TIN-25-SC-001

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AFFECTED VEHICLES: Certain 2025 Outlander vehicles

PURPOSE

A service campaign will be released today for a BCM (Body Control Module) reconfiguration on certain 2025 Outlander vehicles.

The vehicle may not go into "sleep mode" after initiating a remote-climate start or smart route planner via MITSUBISHI CONNECT, resulting in the battery being drained. Reconfiguring the BCM will correct this issue.

The Service Campaign Bulletin outlining the repair procedure (SC-25-001) is available on MEDIC and MDL.

MMNA will contact all owners of affected vehicles requesting that they schedule an appointment with their local Mitsubishi dealer to have this service campaign performed.

When checking for applicability of this campaign (**C2501C**), please check for and complete any other open campaigns. Always get the customer's approval before completing a campaign on a customer-owned vehicle.

IMPORTANT

To maximize customer satisfaction with the quality of their vehicle, affected new or used inventory vehicles should be remedied before the vehicle is delivered. Dealers must check their inventory vehicles' VINs on the Warranty Superscreen to verify whether the vehicle is involved in this service campaign.

MITSUBISHI MOTORS NORTH AMERICA, INC.