



SERVICE CAMPAIGN BULLETIN

SUBJECT: 2025 OUTLANDER DISCHARGE BATTERY - SERVICE CAMPAIGN			No: SC-25-001
			DATE: May 2025
			MODEL: Outlander
CIRCULATE TO:	<input type="checkbox"/> GENERAL MANAGER	<input type="checkbox"/> PARTS MANAGER	<input checked="" type="checkbox"/> TECHNICIAN
<input checked="" type="checkbox"/> SERVICE ADVISOR	<input checked="" type="checkbox"/> SERVICE MANAGER	<input checked="" type="checkbox"/> WARRANTY PROCESSOR	<input type="checkbox"/> SALES MANAGER

This bulletin supersedes TSB-25-54-004REV dated March 2025. Only vehicles that have not already been reconfigured are included in this Service Campaign.

PURPOSE

This bulletin provides instructions to reconfigure the Body Control Module (BCM) to the appropriate settings.

BACKGROUND

After the activation of Remote Climate Start or Smart Route Planner through MY MITSUBISHI CONNECT, the vehicle SOS LED may not turn off, preventing the vehicle from entering sleep mode and causing the battery to discharge.

AFFECTED VEHICLES

Certain 2025 Outlander vehicles.

US VIN Cut-off: JA4J4VA83SZ028829 (3/14/2025)

IMPORTANT

To maximize customer satisfaction with the quality of their vehicle, affected new or used inventory vehicles should be remedied before the vehicle is delivered. Dealers must check their inventory vehicles' VINs on the Warranty Superscreen to verify whether the vehicle is involved in this service campaign.

CUSTOMER NOTIFICATIONS

MMNA will contact all owners of affected vehicles requesting that they schedule an appointment with their local Mitsubishi dealer.

REQUIRED OPERATIONS

Before starting this campaign procedure, **CHECK THE WARRANTY SUPERSCREEN** to verify that the vehicle is an affected VIN for this campaign and that this campaign procedure has not already been completed.

WORK PROCEDURE

Please configure the BCM.

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The information contained in this bulletin is subject to change. For the latest version of this document, go to the Mitsubishi Dealer Link, MEDIC, or the Mitsubishi Service Information website (www.mitsubishitechinfo.com).

EQUIPMENT

The following equipment is needed to perform the configuration:

- VCI3 (Vehicle Communication Interface) - MB993028V
- MEDIC Laptop/Tough Pad with A/C power adapter - FZG2MK2
- MUT-3 SE Main Harness "A" (blue connector at the DLC end) - MB991910 OR MB992745
- USB 2.0 Cable - MB991827 or MB992747

CONFIGURATION PROCEDURE

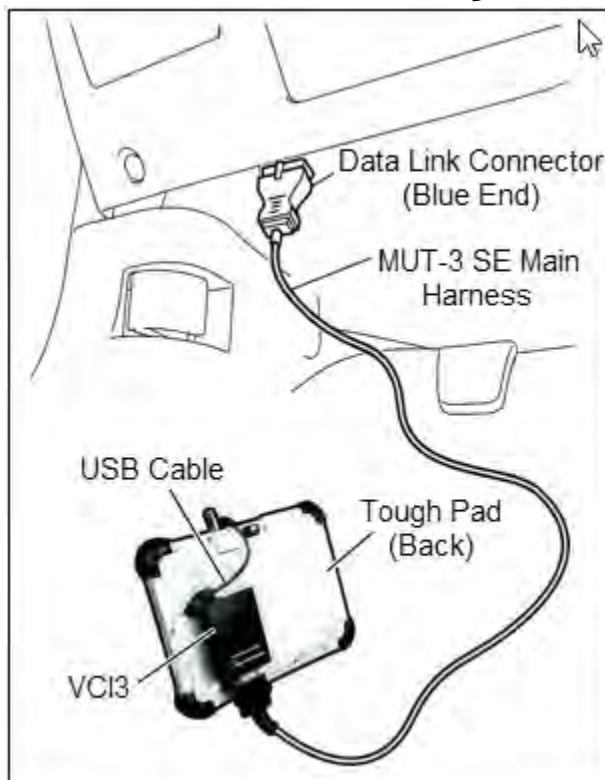
CAUTION To ensure that the vehicle battery maintains 12V during the procedure, connect a battery charger to the vehicle during the procedure.

NOTE: Due to limited space in the engine compartment, it may be easiest to connect battery charger cable onto ground point.



1. Connect the equipment as follows:

NOTE: VCI3 and MEDIC 4.0 Tough Pad shown for illustration purposes only.



- Turn the MEDIC PC/tablet on. If the battery indicator in the lower right-hand corner of the screen does not show a full charge, it is recommended that either the battery be charged prior to beginning or the tablet should be used with the A/C power adapter connected.
- Connect the USB cable to the VCI3. When the laptop/tablet displays the MUT-3 SE main screen, connect the USB cable to the device.
- Connect the MUT-3 SE main harness with the blue DLC connection to the VCI3. Connect the blue connection of the MUT-3 SE main harness to the vehicle's data link connector.
- For VCI3 only (p/n MB993028V): Turn the VCI power switch ON. Verify that the indicator lamp in the upper right corner of the screen is green.

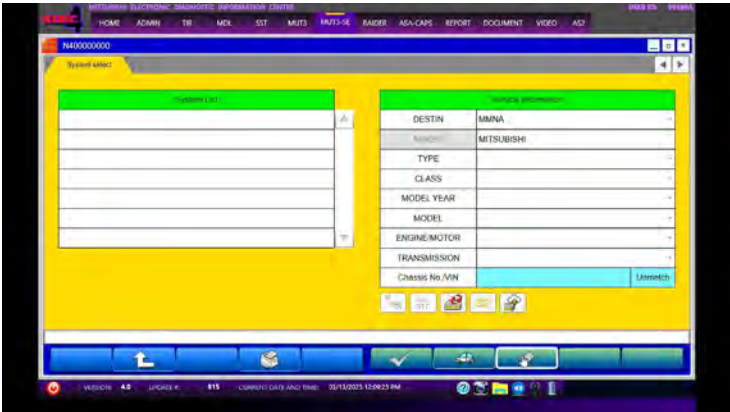


DO NOT DISTURB THE HARNESS CABLES OR CONNECTIONS DURING THE REPROGRAMMING PROCESS AS IT COULD CAUSE THE CONTROL UNIT TO LOSE DATA. IF THE USB CABLE IS DISCONNECTED DURING THIS PROCEDURE, A WARNING MESSAGE WILL DISPLAY.

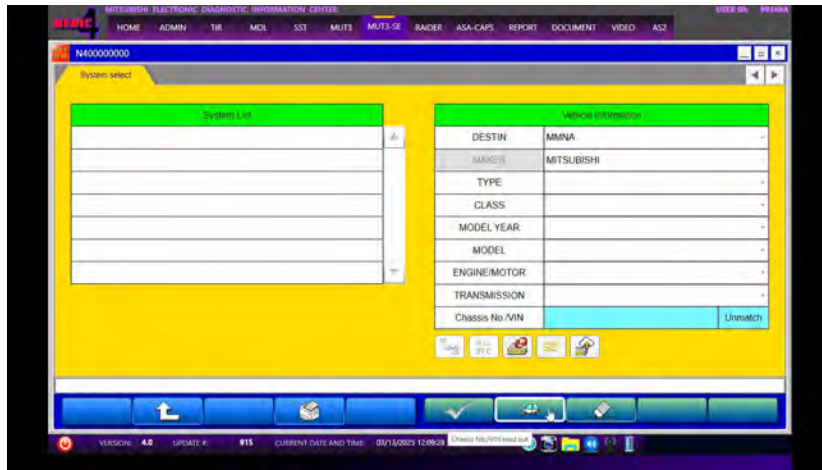
- 2. Place the push-button switch in the ON" position.
- 3. Turn on flashers to prevent vehicle from shutting/powering down.
- 4. Press the "STV" button.



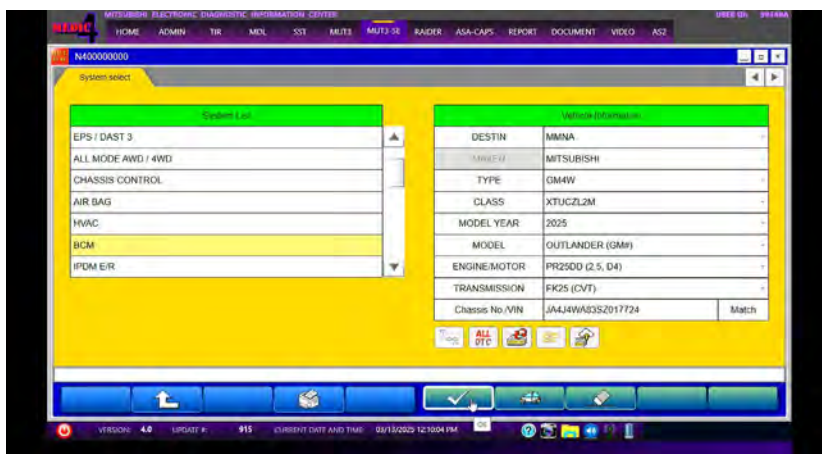
- a. Press the "erase" button.



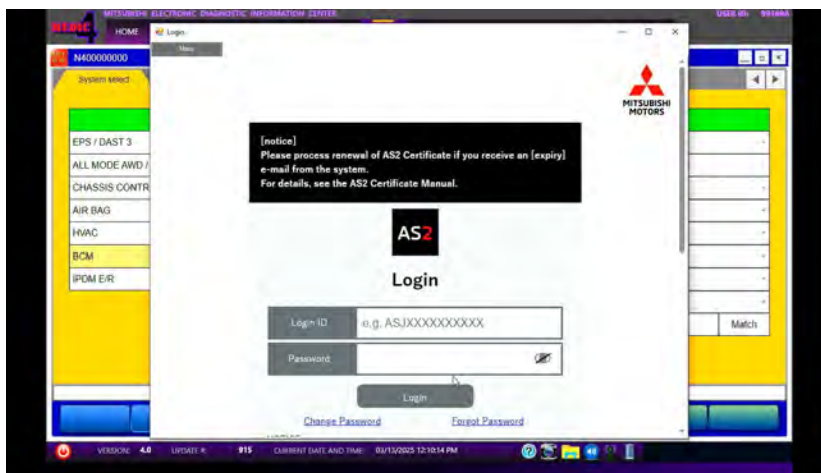
- b. Press the "car icon" for Chassis No/VIN read out.



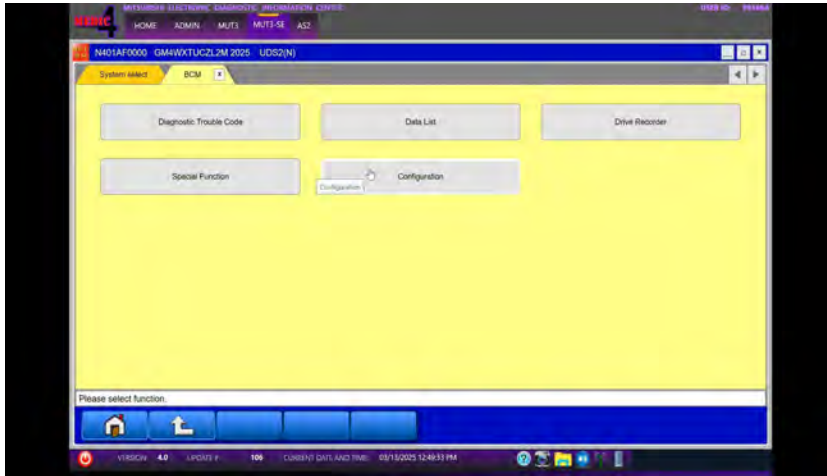
- c. Confirm the vehicle information displayed is complete/correct. The class can be found on the B pillar. Select "BCM" from the System List and press the "OK" button.



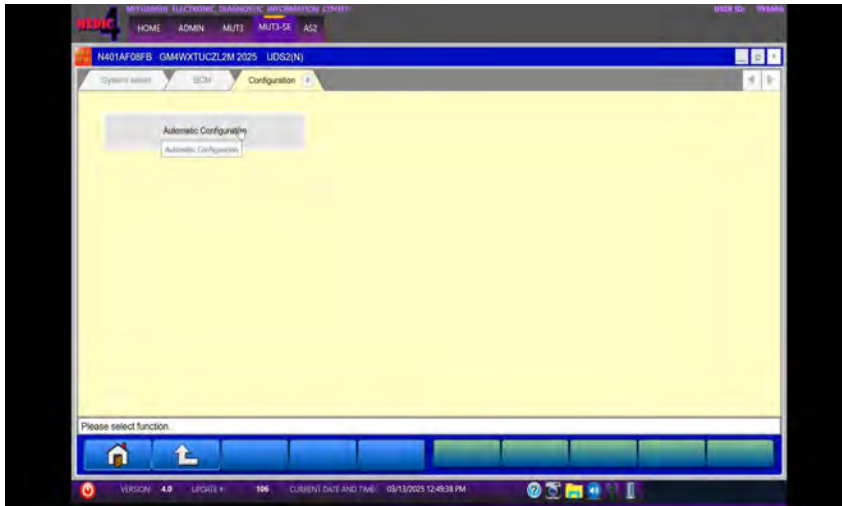
- d. CGW Mode Change will appear and when prompted, complete "AS2" login.



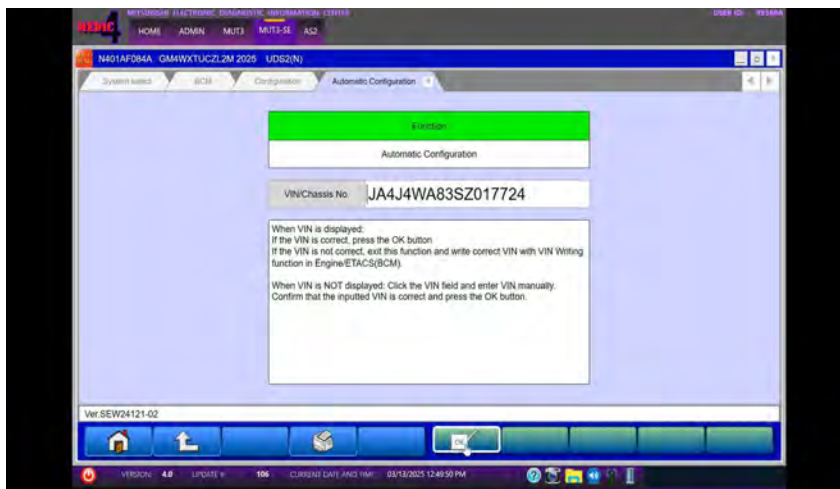
e. Press the "Configuration" button.



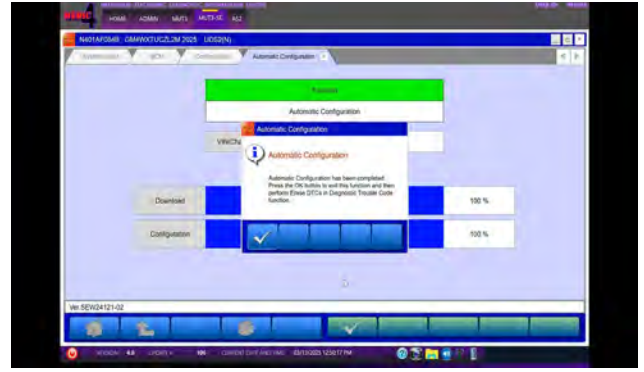
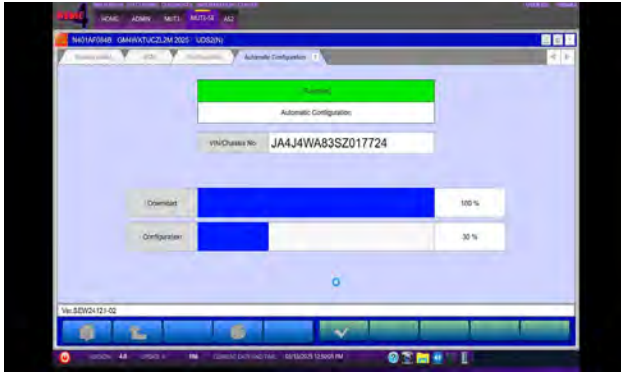
f. Press the "Automatic Configuration" button.



g. Verify the correct VIN is display and press the "OK" button.

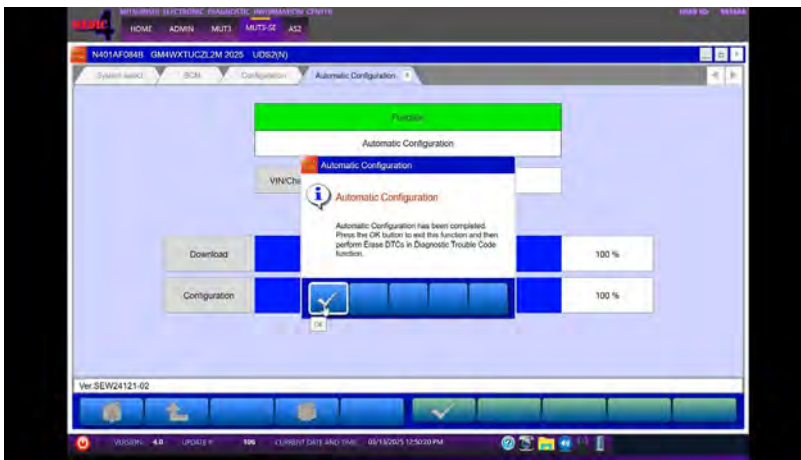


h. A progress bar will show download progression and notify upon completion.

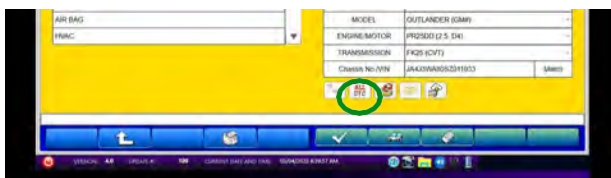


Please note: If the progress bar does not show 100% complete but the Automatic Configuration pops up as completed, repeat the configuration process.

i. Press the "OK" button. Configuration is complete.



j. Press the "ALL DTCs" button and then press the "Erase and Read all DTCs" button. Press the "OK" button to begin. When completed press the "OK" button.



- Test drive the vehicle to confirm proper operation and restore all customer presets if necessary.

WARRANTY / CAMPAIGN CLAIM INFORMATION

Enter all claims as claim type 'C' - Recall/Campaign Claims. Please follow the campaign instructions when entering each claim. See the claim example below.

After entering the required customer data, vehicle information, selecting the applicable repair campaign and scenario performed, click the "Save and Continue" button. The system will automatically fill-in several fields.

Labor Operation Code	Operation	Cause Code A	Nature Code B	Nature Code C	Quantity	Labor Time	Primary Failed Part Number
C2501C01	Re-Configuration of BCM	N/A	N/A	N/A	1	0.3 H	NFP