

Technical Service Bulletin

Topic	Groan/Creak noise during brake pedal operation Continental GT/GTC/Flying Spur 18-24MY
Market area	Australia E04 Bentley rest Asia and Australia (6E04),China 723 Volkswagen (Anhui) Automotive CO (6723),China 796 VW Import Comp. Ltd (Vico), Beijing (6796),Germany E02 Bentley rest Europe (6E02),Japan E03 Bentley Japan (6E03),Korea, (South) E08 Bentley South Korea (6E08),Russian Federation 935 Volkswagen Group RUS (6935),United Arab Emirates E06 Bentley Middle East and Africa (6E06),United Kingdom E01 Bentley UK (6E01),United States E05 Bentley USA and rest America (6E05)
Brand	Bentley
Transaction No.	2064200/4
Level	EH
Status	Released for publishing
Release date	May 13, 2025

New customer code

Object of complaint	Complaint type	Position
chassis -> brake system	noises, vibrations	
chassis -> brake system -> brake pedal	noises, vibrations -> crunching/groaning/crackling	

Vehicle data

Continental GT/GTC and Flying Spur

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
3S3*	2018	E		*	*	*
3S3*	2019	E		*	*	*
3S3*	2020	E		*	*	*
3S3*	2021	E		*	*	*
3S3*	2022	E		*	*	*
3S3*	2023	E		*	*	*
3S3*	2024	E		*	*	*
3S4*	2019	E		*	*	*
3S4*	2020	E		*	*	*
3S4*	2021	E		*	*	*
3S4*	2022	E		*	*	*
3S4*	2023	E		*	*	*
3S4*	2024	E		*	*	*
ZG2*	2020	E		*	*	*
ZG2*	2021	E		*	*	*
ZG2*	2022	E		*	*	*
ZG2*	2023	E		*	*	*
ZG2*	2024	E		*	*	*

Documents

Document name
master.xml

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Condition

Groaning/creaking noise heard from the brake pedal during light application, in particular when the vehicle is at operating temperature.

Technical Background

Refer to the video on the Bentley Hub referencing TPI 2064200/- In the event the noise is the same as shown within the video, the operative should raise a non technical DISS query ensuring a clear video of the initial issue is attached, the operative should then carry out the instructions within the Measure section of this TPI.

Production Solution

All VIN's from SCBCG13S6MC088992 are to specification, in the event the issue is evident after the stated VIN, the operative should raise a DISS query and await feedback before conducting any further work.

Service

1) Confirm that the brake fluid within the braking system is as described within ElsaPro - BASF Hydraulan 404 (DOT 4) brake fluid.

If the brake fluid specification within the system cannot be confirmed, or is incorrect, or has not been replaced as per the required service schedule timing. Replace the brake fluid with the correct specification. Refer to ElsaPro Repair group 47 'Brake fluid replace'.

NOTICE

In the event the noise is present while having brake fluid to the correct specification and within the required service schedule timing. The operative should continue with the onward instructions from Step 2

2) Replace the brake master cylinder – once replaced the operative must confirm if the noise is no longer evident. Refer to ElsaPro Rep.Gr 47 'Brake master cylinder replace'.

3) If the noise is still present, the operative should raise a DISS query and await feedback before conducting any further work.

Warranty

Warranty type	110 or 910
Service number	47 70
Damage code	00 20

Labour

Time to replace Brake fluid

Labour operation code	47 08 55 50
Time	60 TU

Time to replace Brake master cylinder

Labour operation code	47 15 55 50
Time	10 TU

Required Parts and Tools

For all part numbers please refer to the ETKA parts catalogue

NOTICE

Please ensure the following brake fluid is installed
 – BASF hydraulan 404 (DOT 4) brake fluid