



Service Bulletin

Bulletin No.: PIT6287A

Date: May, 2025

PRELIMINARY INFORMATION

Subject:

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	Escalade	2025		All	All	All	All
Cadillac	Escalade ESV	2025		All	All	All	All
Chevrolet	Suburban	2025		All	All	All	All
Chevrolet	Tahoe	2025		All	All	All	All
GMC	Yukon	2025		All	All	All	All
GMC	Yukon XL	2025		All	All	All	All

Involved Region or Country	North America
Condition	Some customers may comment on a "Service 4WD" Message When checking for DTC a U3000 SYM47 and/or SYM49 maybe set in the TCCM.
Cause	Under investigation.

Correction

Engineering is currently working on a design improvement.

Do not replace TCCM for this concern.

Clear DTC and verify condition does not return.

Warranty Information

For vehicles repaired under the Powertrain coverage, use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
8486458*	Check DTCs, Clear DTCs and advise customer engineering is working on a fix.	0.3 Hr.
*This is a unique Labor Operation for Bulletin use only.		

Version	2
Modified	11/21/2024 – Created on. 05/30/2025 - Updates to title, correction, and condition

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, **DO NOT** assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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