



Service Bulletin

Bulletin No.: 25-NA-061

Date: April, 2025

TECHNICAL

Subject: Driver or Passenger Rear Door Handle Will Not Fold In

Brand:	Model:	Model Year:		Vehicle Build Date:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Equinox EV	2024	2024	SOP	February 21, 2024	All	All

Involved Region or Country	North America, Brazil (Mercosur), Chile (West), Colombia (West), Ecuador (West), Uruguay (West), Japan
Condition	Customer may notice that the driver or passenger rear door handle does not present itself upon approach or door handle may present itself and not pivot back into the door panel.
Cause	Water may be entering through the door insulator seal and causing the door harness to corrode over time.
Correction	Inspect and repair the door harness. See service instruction and visuals below.

Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

Service Procedure

- Depending on which side has the concern, remove the rear driver or passenger side interior door trim panel, refer to SI Doc ID 6367600. Upon inspection, the door water deflector adhesive may not be applied properly, see photos below. A gap may exist between the seal and the door metal where the water intrusion can occur. Please locate where leak is occurring first and re-seal using an appropriate body sealer or adhesive. The water deflector may then be pressed on by hand or rolled on using a hand roller.

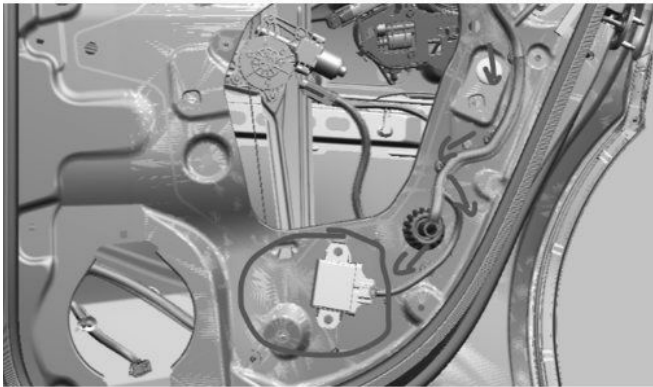


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2. Please also check the door harness wiring and connectors for corrosion, the area of concern would be the J801 Rear Side Door Wiring Harness at or near the Rear Side Door Handle Control Module. The photo below shows where the module is located, and the arrows point toward where the water may be traveling toward the Rear Side Door Handle Control Module.



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3. Depending on the amount of corrosion and where located, replace the wiring harness and/or door handle module as needed.

Parts Information

Note: Please check carefully on which parts are needed based on the RPO listed and for which side of the vehicle.

Causal Part	Description	Part Number	Qty
N/A	MODULE, RR S/D HDL	85040682	1
	HARNESS RR S/D DR (Left side)	86581249	
	HARNESS RR S/D DR (Left side) (RPO C70)	86581250	
	HARNESS RR S/D DR (Right side)	86581252	
	HARNESS RR S/D DR (Right side) (RPO C70)	86581253	

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Note: The warranty information below is for one side only.

Labor Operation	Description	Labor Time
*1480007	Re-seal the Inside Door Deflector Cover	0.4 hr
Add	Rear Side Door Wiring Harness Replacement	0.6 hr

Labor Operation	Description	Labor Time
Add	Rear Side Door Handle Module Replacement	0.3 hr
*This is a unique Labor Operation for Bulletin use only.		

Version	1
Modified	Released April 10, 2025

