

Technical Service Bulletin

Topic	91 Service info: no reminder about phone when leaving vehicle
Market area	United States 444 Volkswagen of America, Inc. (6444)
Brand	Audi
Transaction No.	2077869/1
Level	EH
Status	Released for publishing
Release date	May 8, 2025

New customer code

Object of complaint	Complaint type	Position
information, navigation, communication, entertainment -> instrument cluster, displays, screens -> information electronics display and control unit	functionality -> no function	front

Vehicle data

PPE/PPC Platform

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
FU*	2025	A		*	*	*
GF*	2025	A		*	*	*
GH*	2025	A		*	*	*
GU*	2025	A		*	*	*

Control units

Diagnostic address	Software part number	Software version	Hardware part number	Hardware version
005F - Information electronics 1	*	43*	*	*

Documents

Document name
master.xml

 Connection offline

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Condition

Customer states:

The customer states that the vehicle does not issue a reminder that their phone is still in the vehicle.

Workshop findings:

The concern can be reproduced in the workshop. No warning tone or visual information is issued even though the phone is still in the charging cradle or connected via USB.

Technical Background

This vehicle does not support the function.

Production Solution

Not applicable.

Service

Do not perform repairs for this concern. This feature is not present on this model.

Warranty

There is no reason to replace parts or attempt repairs. Unjustified work/replacement parts will be charged back. Invoicing under warranty is not permitted.

Additional Information

All part and service references provided in this TSB (**2077869**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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