

 Connection offline

## Vehicle-specific service

<b>Topic</b>	93 PSS Q4 drive system fault P164700/P060C00
<b>Market area</b>	United States 444 Volkswagen of America, Inc. (6444)
<b>Brand</b>	Audi
<b>Transaction No.</b>	2074415/4
<b>Level</b>	EH
<b>Status</b>	Released for publishing
<b>Release date</b>	May 7, 2025

## Vehicle data

### Q4

#### Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
F4*	2024	A		*	*	*

#### Chassis numbers

Manufacturer	Filler	Type	Filler	MY	Factory	From	To	Prod from	Prod to
WA1	*	FZ	*	R	P	000001	999999		

## Documents

Document name
<a href="#">master.xml</a>

## Condition

REVISION HISTORY		
Revision	Date	Purpose
3	-	Revised header (Corrected visibility concern)
2	02/20/2025	Revised <i>Service</i> (Updated software ETA)
1	07/10/2024	Revised <i>Service</i> (Add software ETA)

**This bulletin applies to MY24 Q4 vehicles only.**

### Customer states:

Drive system fault in instrument cluster

### Workshop findings:

The following DTCs are stored in the Engine Control Module, J623 (address word 0001):

- **P164700** symptom 44180 and/or 44181

and

- **P060C00** symptom 43863

OR

- **P060C00** symptom 32326

## Technical Background

Software robustness.

## Production Solution

06/21/2024.

## Service

Diagnose the vehicle according to the instructions listed below. If the customer's vehicle condition matches the condition listed in the *Technical Background* of this PSS TSB.

1. Explain to the customer that a solution is expected to be available by the end of the 3rd quarter of 2025 (subject to change) and that no repairs are necessary at this point.
2. Please postpone the repair with parts replacement until then as there is currently no effective repair for the complaint described by the customer.
3. Please perform GFF for error code P164700, then the DTC entry is set to sporadic after performing basic setting and terminal 15 reset.
4. Then the DTC entry can be deleted.

Do not replace any components for this condition since this will not resolve the customer's concern. Any unjustified work/replacement parts will be charged back.

Create a PSS record in the PSS application through the Pending Service Solutions (PSS) link in AccessAudi (under *Related Links >> Service*).

## Warranty

<b>Claim Type:</b>	• If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.		
<b>Service Number:</b>	9370		
<b>Damage Code:</b>	0040		
<b>Labor Operations:</b>	GFF	0150 0060	Time stated on the diagnostic protocol
	GFF	0150 0010	See SRT with associated operations
<b>Claim Comment:</b>	As per TSB 2074415/4		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty

## Additional Information

All part and service references provided in this TSB (**2074415**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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