



# Warranty Information

**Policies and Procedures Bulletin**

**Number: VWP-25-07**

**Subject: Atlas Second Row Seat Latching Mechanism Limited Warranty Extension**

**Date: May 21, 2025**

**Questions** - For any questions regarding this bulletin, please contact the Warranty Helpline at 1-866-306-8447 or [warranty.helpline@vw.com](mailto:warranty.helpline@vw.com).

This document modifies the Volkswagen Warranty Policies and Procedures Manual.

## Atlas Second Row Seat Latching Mechanism Limited Warranty Extension

For applicable 2018-2024 Volkswagen Atlas Settlement Class Vehicles, the New Vehicle Limited Warranty has been extended to cover the repair or replacement of the Second Row Seat Latching Mechanism by an authorized Volkswagen dealer for 10 years or 100,000 miles, whichever occurs first, from the vehicles original in-service date.

The vehicle's original in-service date is defined as the date the vehicle was delivered to either the original purchaser or the original lessee; or if the vehicle was first placed in service as a "demonstrator" or "company" car, on the date such vehicle was first placed in service.

### What is Covered

During the time/mileage period specified above, an authorized Volkswagen Dealer will replace the Second Row Seat Latching Mechanism at no cost to the owner if diagnosis confirms the Second Row Seat Latching Mechanism has failed from a Warranty defect.

### What is Not Covered

If diagnosis reveals that the vehicle has an unrelated issue(s), diagnosis and any necessary repairs to correct such issue(s) will not be covered under this limited Warranty Extension.

The Warranty Extension shall not cover repairs for any damage to, failure or malfunction of the Second Row Seat Latching Mechanism resulting from abuse, alteration, modification, collision or crash, vandalism, and/or other impact or outside sources.

### Transferability

This warranty extension is fully transferable to subsequent owners to the extent that its time and/or mileage limitations have not expired.

### Vehicle Eligibility

To determine if a vehicle is eligible for the Second Row Seat Latching Mechanism, the "Warranty" section of the "Vehicle Data" screen will show Warranty Key "NA3 Second Row Latch Mechanism Ext 10Y/100K" Warranty Key indicating the vehicle is applicable to this warranty extension. Vehicles with the totaled status and/or salvaged title are excluded from coverage under this limited Warranty Extension.

### SAGA Claiming Procedures

Dealers must use the following Claim Type and Service Number when submitting warranty extension claims for the Second Row Seat Latching Mechanism Limited Warranty Extension.



# Warranty Information

SAGA Claiming Procedure	
Claim Type	110
Service Number	7263
Damage Code	0010
Vendor Code	Identified on Part

Document Revision Table	
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05/21/2025	Original Publication