



VOLKSWAGEN DEALER COMMUNICATION

Over-the-Air (OTA) Software Update Available – OULA - OCU3 Software

This notice is for: All Dealer Personnel

Date: May 23, 2025

About this Software Update: This OTA update provides improvements to GPS positioning accuracy in the navigation system and the reliability of connectivity.

Volkswagen is not notifying eligible customers via first-class mail; but instead will be notifying them in waves via email and/or via in-vehicle messaging.

No in-dealer work is required. Please refer to the OULA bulletin for complete details.

Affected Vehicles:

Country	Beginning Model Year	Ending Model Year	Vehicle
USA	2021	2023	ARTEON
USA	2021	2025	ATLAS CROSS SPORT
USA	2021	2025	ATLAS
USA	2023	2024	GOLF GTI
USA	2023	2024	GOLF R A8
USA	2021	2021	JETTA GLI
USA	2021	2024	JETTA
USA	2022	2024	TAOS
USA	2021	2021	TIGUAN LWB
USA	2022	2024	TIGUAN
CAN	2022	2025	ATLAS CROSS SPORT
CAN	2022	2025	ATLAS
CAN	2023	2024	GOLF GTI
CAN	2023	2024	GOLF R A8
CAN	2022	2024	JETTA
CAN	2023	2024	TAOS
CAN	2022	2024	TIGUAN

**Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

-END OF MESSAGE-

Ensure all dealer personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Volkswagen Public Relations.