

Technical Service Bulletin (TSB)
12 Channel Amplifier Popping Noise Sound

REFERENCE:	TSB: 08-179-25 GROUP: 08 - Electrical	Date:	May 31, 2025	REVISION:	—
VEHICLES AFFECTED:	2021 - 2024 (WL) Jeep Grand Cherokee/ Grand Cherokee L This bulletin applies to vehicles built on or before July 26, 2024 (MDH 0726XX) equipped with the 9 Amplified Speakers w/Subwoofer (Sales Code RC3).	MARKET APPLICABILITY:			
		<input checked="" type="checkbox"/> NA <input type="checkbox"/> MEA <input type="checkbox"/> SA <input type="checkbox"/> IAP <input type="checkbox"/> EE <input type="checkbox"/> CH			
CUSTOMER SYMPTOM:	Customers may experience the following: <ul style="list-style-type: none"> Popping sound coming from the speakers during engine start/run. 				
CAUSE:	Faulty amplifier				

REPAIR SUMMARY:

This bulletin involves replacing the Audio Amplifier.

CLAIMS DATA:

Labor Operation No:	Labor Description	Skill Category	Labor Time
08-60-07-9V	Amplifier – Replace (0 - Introduction)	6 - Electrical and Body Systems	0.8 Hrs.
Failure Code	ZZ	Service Action	

RELATED LOP:

Labor Operation No:	Labor Description	Skill Category	Labor Time
08-60-07-52	3rd Row 50/50 Manual or Power Fold Seat (0 - Introduction)	6 - Electrical and Body Systems	0.2 Hrs.

SPARE PARTS:

Qty	Part No.	Description	Notes
1 (AR)	68661789AA	Amplifier assy - Audio 12 channel	2 Row Vehicles
1 (AR)	68661785AA	Amplifier assy - Audio 12 channel	3 Row Vehicles

NOTE: Check vehicle VIN prior to ordering amplifier part number.

DIAGNOSIS:

If the customer describes any of the symptoms listed above in the customer symptom section, perform the Repair Procedure.

REPAIR PROCEDURE:

1. Replace the Audio Amplifier. Refer to the detailed service procedures available in DealerCONNECT/ Service Library under: Service Info> 08 - Electrical / 8E - Electronic Control Modules / Amplifier (AMP) / Removal and Installation.
2. After installing the new Amplifier, a PROXI alignment must be performed to ensure the module properly recognizes the vehicle configuration.

POLICY:

Reimbursable within the provisions of the warranty.

This bulletin is supplied as technical information only and is not an authorization for repair. No part of this publication may be reproduced, stored in a retrieval system, or transmitted, in any form or by any means, electronic, mechanical, photocopying, or otherwise, without written permission of FCA US LLC.