

REFERENCE:	TSB: 19-004-25 GROUP: 19 - Steering	Date:	May 29, 2025	REVISION:	—
VEHICLES AFFECTED:	2024 (KM) Jeep Wagoneer S This bulletin applies to vehicles built on or after August 06, 2024 (MDH 0806XX) and on or before October 03, 2024 (MDH 1003XX) equipped with 400V G2500 FR/RR Elec Drive Motors (Sales Code ELD).			MARKET APPLICABILITY:	
				<input checked="" type="checkbox"/> NA	<input type="checkbox"/> MEA
				<input type="checkbox"/> SA	<input type="checkbox"/> IAP
				<input type="checkbox"/> EE	<input type="checkbox"/> CH
CUSTOMER SYMPTOM:	Customers may comment on the following:				
	<ul style="list-style-type: none"> The vehicle wobbles when driving 80-96 kph (50-60 mph). 				
CAUSE:	Alignment missed				

This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) 25-100, date of issue May 29, 2025. All applicable RSU VINs have been loaded. To verify this RSU service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty.

REPAIR SUMMARY:

This bulletin involves performing a rear toe adjustment and wheel alignment.

CLAIMS DATA:

Labor Operation No:	Labor Description	Skill Category	Labor Time
02-00-01-9W	Perform Wheel Alignment (2 - Skilled)	19 - Steering	1.3 Hrs.
Failure Code	ZY	Service Action	

DIAGNOSIS:

If a customer's VIN is listed in VIP or your RSU VIN list, perform the repair. If any vehicle not on the VIN list exhibits any of the symptom listed above in the customer symptom section, perform the Repair Procedure.

REPAIR PROCEDURE:

1. Position the vehicle on an alignment rack.
2. Adjust rear toe. Refer to the detailed procedures available in DealerCONNECT > Service Library> under: 02 - Chassis / Suspension / Standard Procedure (Rear Wheel Alignment – To Adjust Rear Toe).
3. Perform a vehicle alignment and verify the proper toe setting. Refer to the detailed procedures available in DealerCONNECT > Service Library> under: 02 - Chassis / Suspension / Technical Specifications.

POLICY:

Reimbursable within the provisions of the warranty.

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