

Technical Service Bulletin (TSB)
Rear Shock Absorber Noise

| | | | | | |
|---------------------------|--|--|--------------|------------------|---|
| REFERENCE: | TSB: 17-003-25 GROUP: 17 - Rear Suspension | Date: | May 29, 2025 | REVISION: | — |
| VEHICLES AFFECTED: | 2022 - 2024 (B1) Jeep Renegade This bulletin applies to vehicles built on or before May 30, 2023 (MDH 0530XX). | MARKET APPLICABILITY: | | | |
| | | <input type="checkbox"/> NA <input type="checkbox"/> CH <input type="checkbox"/> EE <input type="checkbox"/> IAP <input checked="" type="checkbox"/> SA <input type="checkbox"/> MEA | | | |
| CUSTOMER SYMPTOM: | Customers may experience the following: <ul style="list-style-type: none"> • A metallic knocking noise in the rear suspension when driving on uneven surfaces. | | | | |
| CAUSE: | Rear shock absorber | | | | |

REPAIR SUMMARY:

This bulletin involves replacing one or both of the rear shock absorbers.

CLAIMS DATA:

| Labor Operation No: | Labor Description | Skill Category | Labor Time |
|---------------------|--|----------------------|------------|
| 02-30-04-95 | Rear Shock Absorber - Replace Left or Right (1 - Semi-Skilled) | 17 - Rear Suspension | 1.3 Hrs. |
| 02-30-04-96 | Rear Shock Absorber - Replace Both Sides (1 - Semi-Skilled) | 17 - Rear Suspension | 1.9 Hrs. |
| Failure Code | ZZ | Service Action | |

SPARE PARTS:

| Qty | Part No. | Description | Notes |
|--------|-------------------------------------|-------------------|---|
| 1 (AR) | 52190206 - SA 68631654AA - Mopar | Strut, Suspension | Right Rear Shock Absorber - (1.3T FWD AT6) |
| 1 (AR) | 52190211 - SA 68751479AA - Mopar | Strut, Suspension | Right Rear Shock Absorber - (1.3T AWD AT9) |
| 1 (AR) | 52190216 - SA 68751483AA - Mopar | Strut, Suspension | Right Rear Shock Absorber - (1.3T Trailhawk AT9) |
| 1 (AR) | 52190201 - SA 68669263AA - Mopar | Strut, Suspension | Right Rear Shock Absorber - (1.8CC) |
| 1 (AR) | 52190089 - SA 68669408AA - Mopar | Strut, Suspension | Left Rear Shock Absorber - (1.8CC) |
| 1 (AR) | 52190203 - SA 68631708AA - Mopar | Strut, Suspension | Left Rear Shock Absorber - (1.3T FWD AT6) |
| 1 (AR) | 52190208 - SA 68751485AA - Mopar | Strut, Suspension | Right Rear Shock Absorber - (1.3T AWD AT9) |
| 1 (AR) | 52190213 - SA 68752158AA - Mopar | Strut, Suspension | Right Rear Shock Absorber - (1.3T Trailhawk AT9) |

DIAGNOSIS:

If the customer describes any of the symptoms listed above in the customer symptom section, perform the Repair Procedure.

REPAIR PROCEDURE:

NOTE: Only replace the rear shock absorbers that exhibit the Customer Symptom. Do not automatically replace both rear shock absorbers if one is defective.

1. Replace the rear shock absorbers as required. Refer to the detailed service procedures available in DealerCONNECT/ Service Library under: Service Info> 4420A30 - Rear Shock Absorber - Removal/ Replacement.

NOTE: After applying this TSB, it is not necessary to send DID-I or DID-A.

POLICY:

Reimbursable within the provisions of the warranty.

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