

**Technical Service Bulletin (TSB)**  
**Flexplate Bolts Loose**

<b>REFERENCE:</b>	<b>TSB:</b> 09-012-25 <b>GROUP:</b> 09 - Engine	<b>Date:</b>	May 28, 2025	<b>REVISION:</b>	—
<b>VEHICLES AFFECTED:</b>	<b>2025 (DT) RAM 1500 Pickup</b> <b>2025 (WS) Wagoneer / Grand Wagoneer</b> This bulletin applies to DT vehicles built on or after March 21, 2025 (MDH 0321XX) and on or before April 17, 2025 (MDH 0417XX) equipped with either of the following: This bulletin applies to WS vehicles built on or after March 24, 2025 (MDH 0324XX) and on or before April 17, 2025 (MDH 0417XX) equipped with either of the following: <ul style="list-style-type: none"> <li>• 3.0L I6 Hurricane HO or SO Twin Turbo ESS (Sales Code EFC or EFH).</li> </ul>			<b>MARKET APPLICABILITY:</b>	
				<input checked="" type="checkbox"/> NA	<input type="checkbox"/> MEA
				<input type="checkbox"/> EE	<input type="checkbox"/> IAP
				<input type="checkbox"/> SA	<input type="checkbox"/> CH
<b>CUSTOMER SYMPTOM:</b>	Customers may experience the following: <ul style="list-style-type: none"> <li>• Noise coming from under the hood.</li> </ul>				
<b>CAUSE:</b>	Improper flexplate bolt torque				

This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) 25-098, date of issue May 28, 2025. All applicable RSU VINs have been loaded. To verify this RSU service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty.

**REPAIR SUMMARY:**

This bulletin involves replacing all flexplate to crankshaft bolts.

**CLAIMS DATA:**

Labor Operation No:	Labor Description	Skill Category	Labor Time
21-00-60-91	Bolts, Flexplate - Replace <b>WS</b> (0 - Introduction)	1 - Engine Repair and Performance	4.1 Hrs.
21-00-60-90	Bolts, Flexplate - Replace <b>DT</b> (0 - Introduction)	1 - Engine Repair and Performance	4.0 Hrs.
Failure Code	ZY	Service Action	

**SPARE PARTS:**

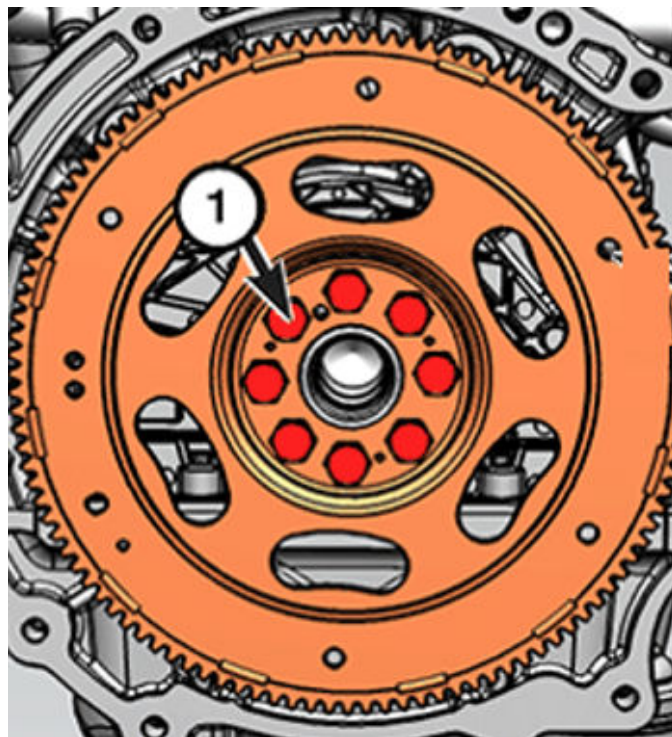
Qty	Part No.	Description	Notes
8	06503465	Bolt, Hex Head Lock, M10X1.00X18.00, Torque Converter Drive Plate To Crankshaft	–
2	68649162AA	Clamp, Exhaust, Catalytic Converter to Dual Pipe	–
2	06506497AA	Bolt, Hex Flange Head Locking, Driveshaft to Front Axle	–

**DIAGNOSIS:**

If a customer's VIN is listed in VIP or your RSU VIN list, perform the repair. If any vehicle not on the VIN list exhibits any of the symptom listed above in the customer symptom section, perform the Repair Procedure.

**REPAIR PROCEDURE:**

1. Replace all flexplate to crankshaft bolts [Fig. 1](#). Refer to the detailed service procedures available in DealerCONNECT/Service Library under: Service Info> 21 - Transmission and Transfer Case / Automatic - 8HP75 / Flexplate / Removal and Installation.



**Fig. 1**  
Flexplate Bolts

**POLICY:**

Reimbursable within the provisions of the warranty.

*This bulletin is supplied as technical information only and is not an authorization for repair. No part of this publication may be reproduced, stored in a retrieval system, or transmitted, in any form or by any means, electronic, mechanical, photocopying, or otherwise, without written permission of FCA US LLC.*