



STAR ONLINE PUBLICATION



Case Number: S2508000042

Release Date: May 2025

Symptom/Vehicle Issue: Instrument Panel Cluster (IPC) Erroneous Message at Start Up, "Warning Light Illumination Unavailable Service Required"

Message displayed at start up and has no known functional affects for the owner.

Customer Complaint/Technician Observation: The owner may complain of the above intermittent cluster warning message at start up. Please do not replace IPC if all the following conditions are TRUE, see cluster message page 2.

1. IPC Part Numbers with software **25.07.0D** or **25.14.0C**:

68599283AG	68599283AH
68599284AG	68599284AH
68599285AG	68599285AH
68599287AG	68599286AH

2. Active IPC, DTC-B12B7-92, Instrument Panel Cluster Display-Performance or Incorrect Operation.
3. This condition for this message appears upon start upon when the code is set as active. After the ignition is cycled the code will go stored and can be cleared. No further actions are required if there are no other functional issues reported. The field will be notified when updates become available.
4. If there are functional complaints associated with this complaint, continue with the normal diagnostics for the condition and follow any service diagnostics for DTCs logged.

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This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.



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