

 Preview Solution CBR-2472-2

Communication Failed Message - VN (4) - PR (4)

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Valid For

Mack Chassis - PR (4)

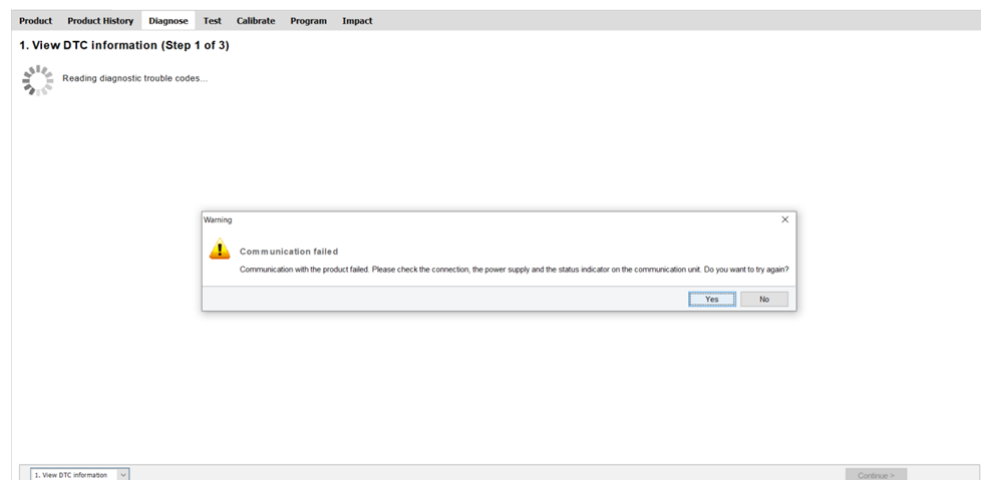
Volvo Chassis - VN (4)

Model Year - 2025 to current

The purpose of this CBR is to provide instructions when trying to retrieve DTC and a Communication Failed Popup occurs.

Overview

In some instances, PTT may have a Communication Failed Popup message occur when trying to retrieve fault code. If this occurs, please follow steps listed below to alleviate the issue.

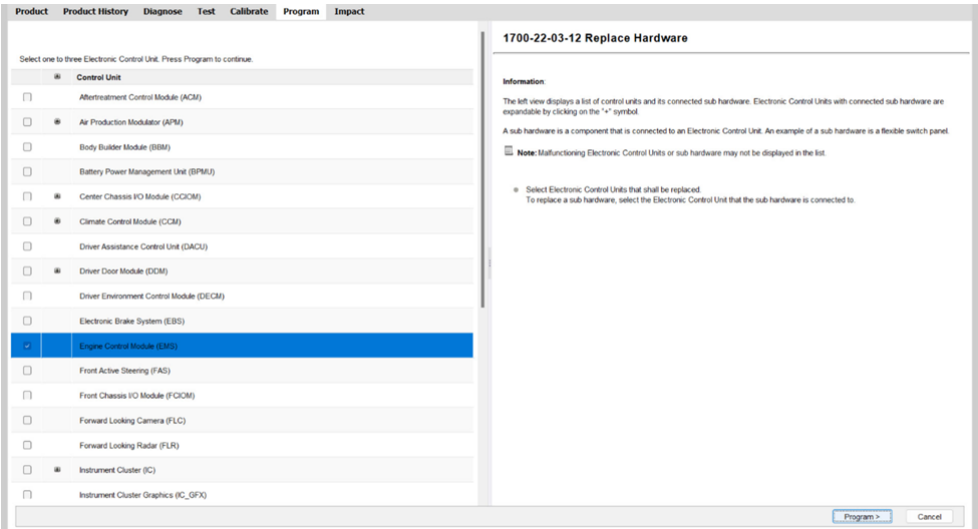


1. Navigate to **Program Tab**.



2. Perform Operation **1700-22-03-12 Replace Hardware**.

3. Select Engine Control Module and press program button.



4. Once operation has completed, navigate to **Diagnose** tab and refresh to retrieve fault codes.

Related links and attachments

No links or attachments available



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