

Preview Solution CBR-2467-2

Volvo Chassis - VN (4) - Service Required Message

Published 13 May 2025

Valid For

Volvo Chassis - VN (4)

Model Year 2025 to current

This CBR solution was created to provide guidance on resolving the "Service Required" message that may appear in the Instrument Cluster (IC) of VN (4) model vehicles under specific conditions.



When the **Service Required** Alert Message appears in the IC, verify the following:

1. Vehicle Mileage:

Confirm if the vehicle has **less than 5,000 miles** on the odometer.

2. Recent VMCU Programming:

Determine if the **Vehicle Master Control Unit (VMCU)** was **recently programmed**.

Initial Diagnostic Steps:

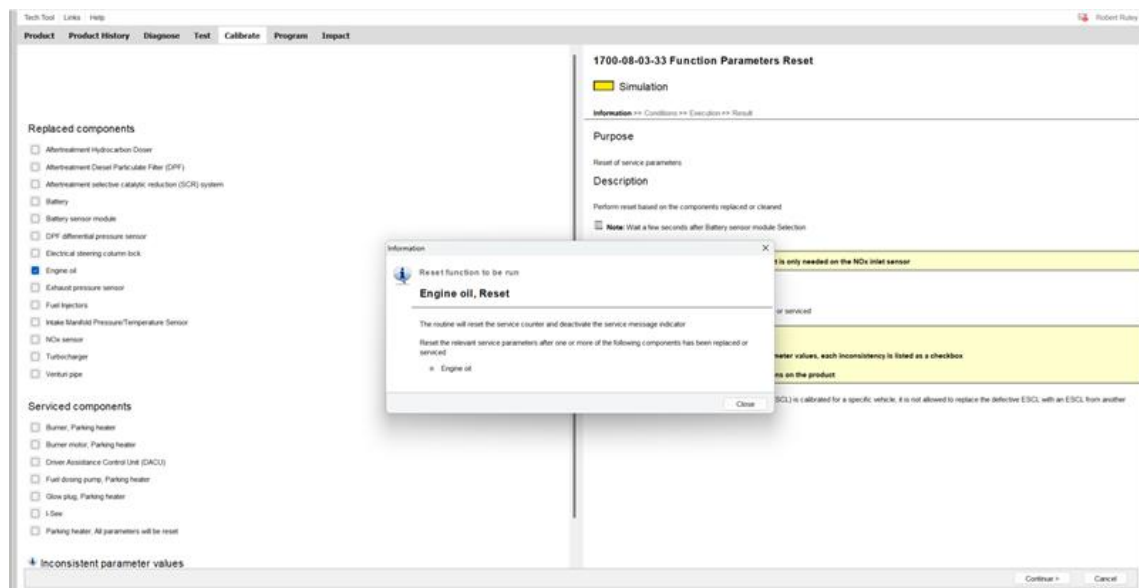
Use the **Instrument Cluster (IC)** to check for active **Service Alerts** for the following:

- **Engine Oil**
- **Engine Air Filter**
- **Battery**

Next Steps if No Service Alerts Are Active:

If no service alerts are found for Engine Oil, Air Filter, or Battery:

1. Navigate to **TT2**.
2. Go to:
Calibrate → **1700-08-03-33** → **Engine Oil Reset**
3. Perform the **Engine Oil Reset** calibration.



If Issue Persists:

If the Oil Maintenance Alert Message message still appears after performing the above steps,

create an E-service case for further support and resolution.

Related links and attachments

No links or attachments available



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