

**Circular Letter**

FROM: Maserati TSO

TO: Maserati Network



**Maserati**

PERSONAL SERVICE LAB

MASTERS OF CARE

# CLR 740 SW Update Clarification



DATE: MAY 23, 2025

Dear all,

We have received several reports regarding issues encountered during the execution of FOTA campaign 740, particularly on MC20 vehicles.

Initial analysis indicates that these sporadic issues are occurring on vehicles where the final target software has not yet been installed.

**Please note that some VINs included in CLR 740 require two separate FOTA updates** to complete the campaign, as detailed in the VIN list provided in bulletin MAS004603. The second update can only begin **after** the first update is successfully completed. Additionally, several hours may pass before the second step is automatically triggered. This delay is dependent on vehicle usage and the availability of network coverage.

**Important reminders:**

- FOTA updates do not progress while the vehicle is powered off.
- Vehicles running the **intermediate software version U29.39** may occasionally experience functional anomalies in the climate control system or minor infotainment glitches.
- These issues will be resolved by updating to the final version **U35.34**, which will be automatically delivered,
- **U35.34** is considered a stable release and is expected to resolve the anomalies observed with the intermediate version.

For comprehensive guidance on FOTA functionality and management, please refer to Circular Letter MAS003444.