



SIB 01 08 25

2025-05-13

LWR ACTIVE AIR FLAP ASSY VEH-SPECIFIC CUSTOMER SATISFACTION INITIATIVE 15/150

☐ THIS REPAIR IS MOBILE FRIENDLY

MODEL

E-Series	Model Year	Model Description	Production Dates to October 2021**	Engine
G05	2020 to 2022	X5 sDrive40i	August 02, 2019 to October 31, 2021	B58C
G05	2019 to 2022	X5 xDrive40i	July 11, 2018 to October 31, 2021	B58C
G05	2019 to 2020	X5 xDrive50i	July 12, 2018 to July 26, 2020	N63M
G05	2020 to 2022	X5 M50i	August 02, 2019 to October 31, 2021	N63B
G05	2021 to 2022	X5 xDrive45e	June 04, 2020 to October 31, 2021	XB1
G06	2020 to 2021	X6 sDrive40i	October 31, 2019 to July 27, 2021	B58C
G06	2020 to 2022	X6 xDrive40i	July 15, 2019 to October 31, 2021	B58C
G06	2020 to 2022	X6 M50i	July 17, 2019 to October 31, 2021	N63B
G07	2019 to 2022	X7 xDrive40i	October 30, 2018 to October 31, 2021	B58C
G07	2019 to 2020	X7 xDrive50i	November 01, 2018 to July 26, 2020	N63M
G07	2020 to 2022	X7 M50i	August 02, 2019 to October 31, 2021	N63B
G07	2021 to 2022	X7 ALPINA XB7	July 13, 2020 to October 30, 2021	N63B
G20	2019 to 2022	330i Sedan	October 24, 2018 to October 28, 2021	B46D
G20	2019 to 2022	330i Sedan NA	January 23, 2019 to October 15, 2021	B46D
G20	2019 to 2022	330i xDrive Sedan	October 26, 2018 to October 28, 2021	B46D
G20	2019 to 2022	330i xDrive Sedan NA	January 18, 2019 to October 15, 2021	B46D
G20	2020 to 2022	M340i Sedan	February 21, 2019 to October 22, 2021	B58D
G20	2020 to 2022	M340i Sedan NA	July 05, 2019 to October 15, 2021	B58D
G20	2020 to 2022	M340i xDrive Sedan	February 21, 2019 to October 28, 2021	B58D
G20	2021 to 2022	M340i xDrive Sedan NA	July 22, 2020 to October 15, 2021	B58D
G20	2021 to 2022	330e Sedan	March 05, 2020 to October 27, 2021	XB1G
G20	2021 to 2022	330e Sedan NA	July 22, 2020 to October 15, 2021	XB1G
G20	2021 to 2022	330e xDrive Sedan	March 02, 2020 to October 27, 2021	XB1G

G20	2021 to 2022	330e xDrive Sedan NA	July 23, 2020 to October 15, 2021	XB1G
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Note: The Model information above is for informational purposes only, it is not the only deciding factor, see the Eligible Vehicles information below.

Eligible Vehicles

() Not all the Vehicle Models in the above Model Year(s) are included, for certain Models, inclusion is dependent and determined by the “ending” production date information listed above.**


SITUATION

A vehicle listed above may arrive with a Check Control Message (CCM), and/or malfunction indicator lamp (MIL) illuminated.

After carrying out the vehicle test, one or more of the stored faults indicate that the operation of the front bottom active air flap is obstructed or blocked.

Thoroughly inspect the front bottom air flap, when applicable, remove any contamination that is found caught in and between the bottom air flaps (aka “blinds”) and/or the housing.

Front Lower Active Air Flap Assembly Vehicle-Specific Customer Satisfaction Initiative 15/150

	<p>For the eligible listed vehicles that qualify, and for the issue described in the photo (item # 1 shown):</p> <p>With the release of this Service Information Bulletin under this Customer Satisfaction Initiative, only for applicable repairs going forward on the models listed above, BMW of North America, LLC (BMW NA) will cover for the first 15 Years / 150,000-miles, from the vehicle's original first in-service / delivery date.</p> <ul style="list-style-type: none"> When the Procedure outlined below is used to identify and remove contamination that is found obstructing or blocking normal operation of the front lower/bottom active air flap assembly
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Note: This is NOT a notice of a Recall or Service Action.

Damage and/or functional issues caused by outside influences are not covered under the BMW limited warranties.

The coverage for this initiative's Procedure is subject to the same vehicle eligibility requirements and limitations criteria that applies to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

PROCEDURE

When an applicable vehicle arrives at your center with a Front Active Flap-related Check Control Message, and/or malfunction indicator lamp:

1. Connect a BMW approved battery charger, an ICOM, and perform a vehicle readout using ISTA.
2. Are there any radiator blind (flap) mechanical operation-related faults stored in the fault memory?
3. If **“YES”** (select), then follow the test module's instructions to visually inspect the bottom air flap (blind) for one, or more of the following issues that could be preventing normal flap/blind operation:
 - Freedom of movement
 - Contamination

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- Icing
- Broken linkage**
- Detached blind slats**

1. When contamination is found to be the reason why the bottom active air flap (blind) operation is restricted, provide a photo document what is found in the WarrantyAPP, and carefully remove the contamination (Removal of the front bumper cover is not necessary).
2. Delete the fault memory, carry out the test module’s functional check again to verify the repair, or if physically damaged** Front Active Flaps and/or Assembly are found during “Step 3,” this Service Information Bulletin no longer applies.

Always connect a BMW-approved battery charger/power supply (SI B04 23 10).

Note: If “NO” contamination is found in the bottom air flap, this SIB does not pertain to the vehicle. Continue with your diagnosis and refer to AIR for other Service Information Bulletins that may apply.

**Physically damaged Front Active Flaps and/or Assembly (Detached blind slats, linkage/broken housing, etc.) that are determined to be caused by an outside influence and are not covered under the BMW limited warranties.

Please refer to SI B01 03 25, B01 07 25, and/or B51 12 23 for other specific vehicle coverage and/or related customer initiative work that may be available.

PARTS INFORMATION

No part replacements apply to this Procedure.

CLAIM INFORMATION

This Service Information Bulletin provides technical, diagnosis, and repair-related information.

Damage and/or functional issues caused by outside influences are not covered under the BMW limited warranties.

Front Lower Active Air Flap Assembly Vehicle-Specific Customer Satisfaction Initiative

For the models listed above that qualify, this Customer Satisfaction Initiative is available for eligible repairs that were performed on, and after May 12, 2025. Similar repairs performed prior to this date, including reimbursement requests, are not eligible.

This Customer Satisfaction Initiative applies to eligible US-specification BMW vehicles that are registered, operated, and have their covered repair performed by an authorized BMW center in the United States (including Puerto Rico).

Similar repairs performed prior to the release of this Service Information Bulletin, including reimbursement requests, are not eligible.

This Customer Satisfaction Initiative procedure is covered for the first 15 Years (180 months) / 150,000-miles, whichever occurs first, from the vehicle’s original first in-service / delivery date.

Repair Code:	85810103NA	Lower Active Air Flap Assembly Focused Vehicle Customer Satisfaction (15/150)
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Obtain the flat rate unit (FRU) allowances for the following that applies.

Labor Operation	Description	Labor Allowance
00 00 006	Carrying out vehicle test (Main work)	As applicable
Or		

00 00 556	Carrying out vehicle test (Plusposition work)	As applicable
And:		
61 21 528	Supporting voltage of the vehicle electrical system / recharging vehicle battery	As applicable
And:		
61 00 006*	Carrying out vehicle diagnosis, ABL (Work time) (All centers) (Includes checking radiator blind/flap, removing any contamination, deleting the fault memory, and carrying out the functional check again)	2 FRU
When, necessary:		
51 47 500	Removing and installing/replacing underbody protection (front) together with 61 00 006 (For access to the rear lower/bottom flap assembly area when needed)	As applicable
And	-	-
00 58 999	Lump Sum Payment for Picture Documentation	1 FRU

If you are using a Main labor code for another repair, use the Plus code labor operation 00 00 556 instead of 00 00 006, or exclude (including 61 21 528) when the Vehicle Test is included in another repair.

Claim Comments (For the above Vehicles within the Corresponding Production Date Ranges Listed Above Only)

This repair procedure has been developed as a customer goodwill satisfaction measure. Please reference Service Information Bulletin number B01 08 25, and that this repair was performed is a Customer Satisfaction Initiative, on the RO and in the claim comments.

Other Repairs (Other Radiator Bottom/lower Blind/Flap CCMs, Faults Codes, Issues)

If after performing the ISTA diagnostics, related test plans, and/or visual inspection, a defect in material and workmanship is verified and confirmed, claim qualifying and eligible work with the applicable Repair Code and the labor operations in AIR, or as outlined in any applicable Service Information Bulletins (including the diagnosis that applies*).

(*) Based on which one applies to your center, please refer to **SI B01 01 20** or **B01 07 20** for the applicable procedure for documenting, claiming, and explaining, on the RO and in the claim comments, your diagnosis work time (WT), job/repair work time (WT), and the vehicle repairs your center performed, unless otherwise required by State law.

BMW Group's AIR Application Resource for Flat Rate Labor Operation Codes

To obtain the corresponding flat rate unit (FRU) allowance information from the BMW Group AIR application resource, start by entering the Chassis Number (last seven (7) characters of the VIN), and click on the "Search" icon. If the "Vehicle Selection" window displays two or more model possible vehicle choices, select the applicable Model, or enter the full VIN (17 characters) instead to proceed. Click on the "Flat Rate Units" button and enter a flat rate labor operation code number "without spaces" in the field to the right, click on the "Search" icon to display the corresponding listing of "Flat rate unit group details" that are available and their corresponding FRU allowances.

FEEDBACK REGARDING THIS BULLETIN

Technical Feedback	To submit feedback for the technical topic of this bulletin: Submit your feedback in the rating box at the top of this bulletin
Warranty Feedback	To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal

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Parts Feedback	To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department
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