

2025-05-27

<input type="checkbox"/>	THIS REPAIR IS MOBILE FRIENDLY
<input type="checkbox"/>	THIS REPAIR IS REMOTE SOFTWARE UPGRADE (RSU) FRIENDLY

MODEL

E-Series	Model Description
G05	X5 Sport Activity Vehicle
G06	X6 Sports Activity Coupe
G07	X7 Sports Activity Vehicle

SITUATION



A whistling sound is heard coming from the front end of the vehicle while driving at various speeds.

CAUSE

The attached diagnostic resource provides diagnosis information to 10 potential causes related to wind noise.

CORRECTION

Utilize the attached diagnostic troubleshooting document based on the customer complaint.

For clarification:

- Wind noise would be excessive noise entry into the vehicle while driving

PROCEDURE

Each slide is accompanied by a suggested diagnostic troubleshooting method and a repair suggestion.

Note: For any vehicle where a defect is found that is NOT included in the diagnostic troubleshooting document, a TSARA INFO case must be submitted providing feedback/photos when possible of the defect so that product quality improvements and diagnostic resources such as this can continue to be developed.

- If the vehicle cannot be diagnosed using the troubleshooting document and additional diagnostic assistance is required or additional information is needed on any issue in the document, a TSARA reply requested case should be submitted.

PARTS INFORMATION

Required parts will depend on the specific repair that is determined necessary.

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This bulletin only serves as a diagnostic resource. Refer to ETK/AIR if parts are required for a repair.

CLAIM INFORMATION

This Service Information Bulletin provides technical and diagnostic-related information.

Damage and/or issues caused by outside influences are not covered under the BMW limited warranties.

Eligible and Covered Work/Repairs

Repairs that address a verified defect in materials and/or workmanship are covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

To submit a claim, please following the established and applicable warranty policy and procedures (Labor/Part/Sublet – Bulk supply materials) that apply to the repair being performed.

Refer to AIR for the claim-related line item’s Repair Code. For the corresponding repair that was performed, obtain the corresponding labor operation codes and their flat rate unit (FRU) allowance(s), including the diagnosis* that applies.

Only one Main labor operation code can be claimed per repair visit.

BMW Group’s AIR Application Resource for Flat Rate Labor Operation Codes

To obtain the corresponding flat rate unit (FRU) allowance information from the BMW Group AIR application resource, start by entering the Chassis Number (last seven (7) characters of the VIN), and click on the “Search” icon. If the “Vehicle Selection” window displays two or more model possible vehicle choices, select the applicable Model, or enter the full VIN (17 characters) instead to proceed. Click on the “Flat Rate Units” button and enter a flat rate labor operation code number “without spaces” in the field to the right or a repair-related term, click on the “Search” icon to display the corresponding listing of “Flat rate unit group details” that are available and their corresponding FRU allowances.

(*) Based on which one applies to your center, please refer to **SI B01 01 20** or **B01 07 20** for the applicable procedure for documenting, claiming, and explaining, on the RO and in the claim comments, your diagnosis work time (WT), job/repair work time (WT), and the vehicle repairs your center performed, unless otherwise required by State law.

FEEDBACK REGARDING THIS BULLETIN

Technical Feedback	To submit feedback for the technical topic of this bulletin: Submit your feedback in the rating box at the top of this bulletin
Warranty Feedback	To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal
Parts Feedback	To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department

Supporting Materials

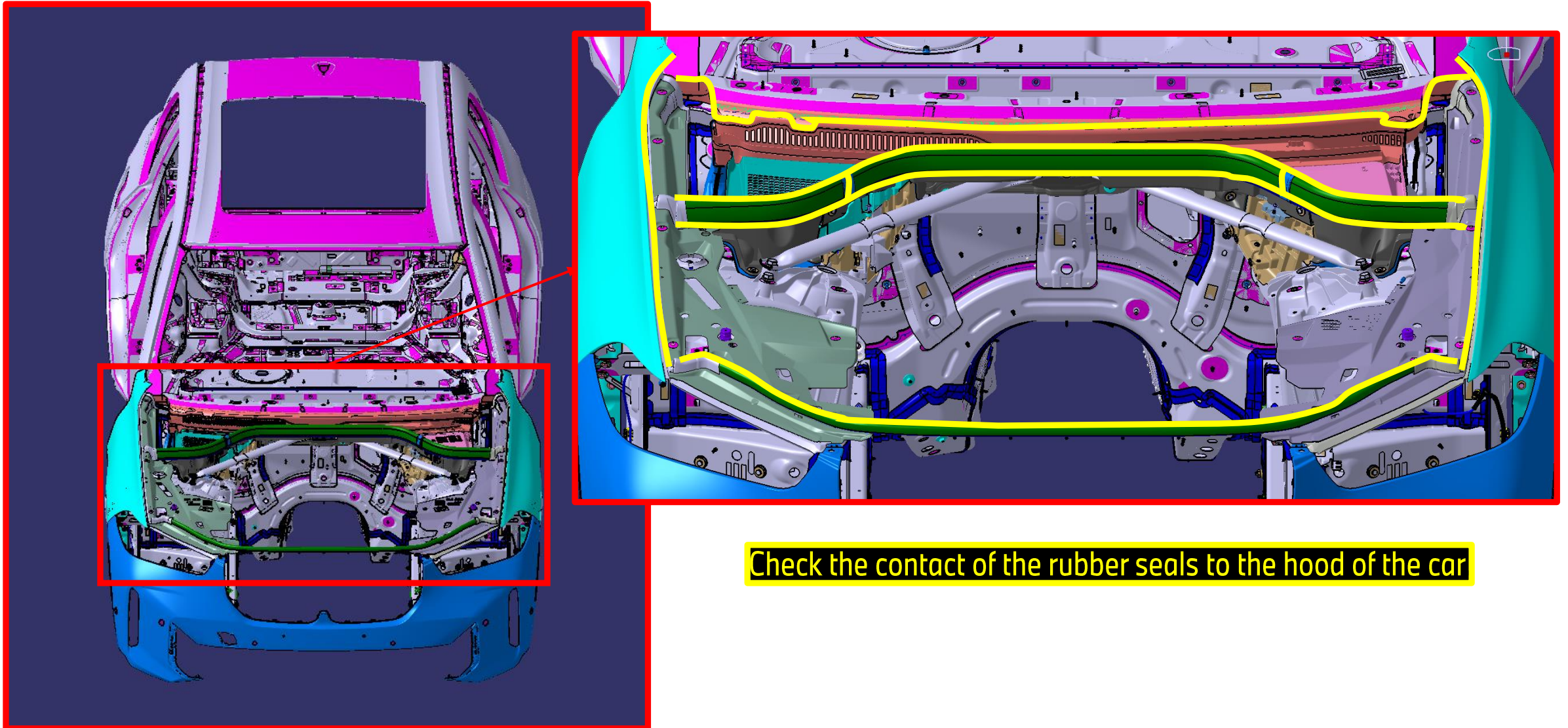
[picture_as_pdf B51_10_25_Attachment_1.pdf](#)



AREAS OF POTENTIAL WIND NOISE

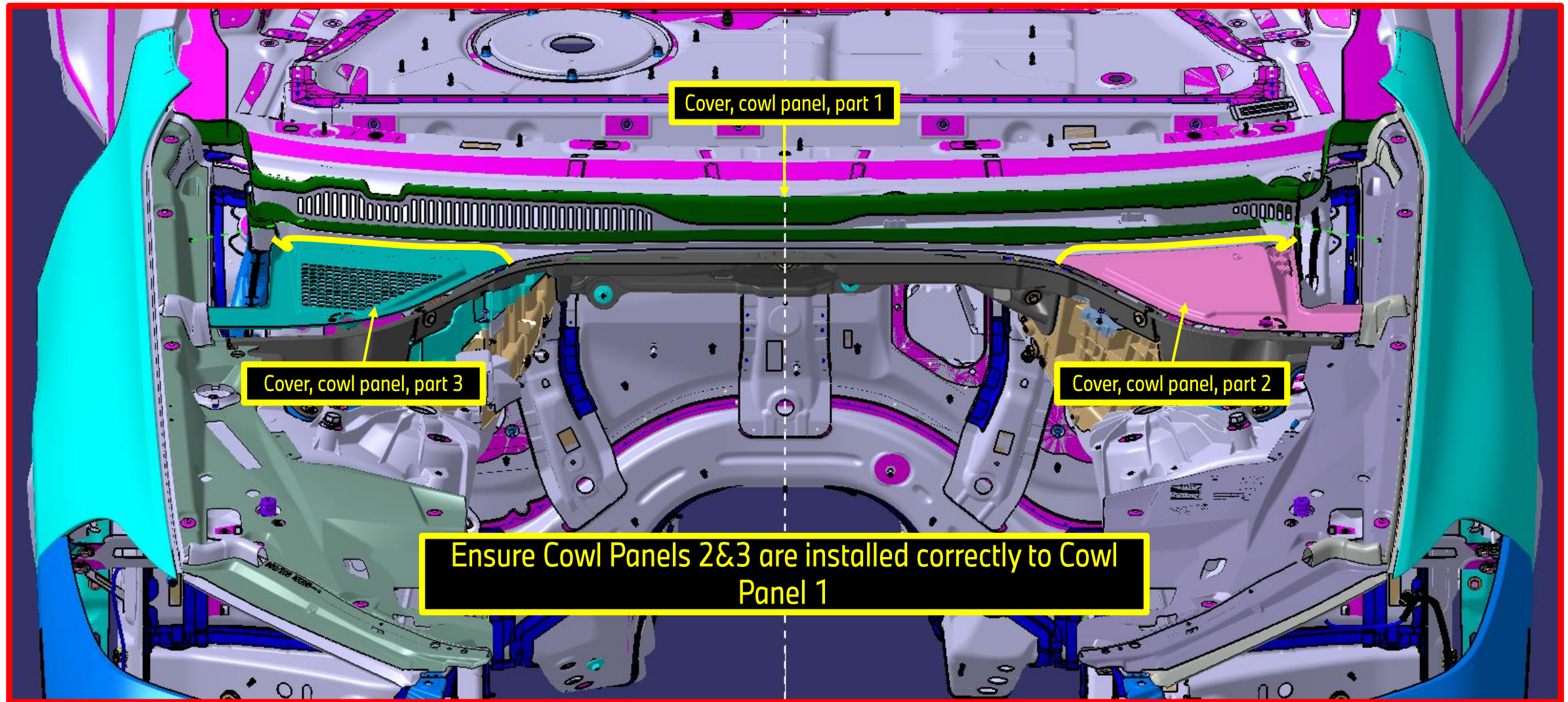
AREAS HIGHLIGHTED IN YELLOW

HOOD SEALS

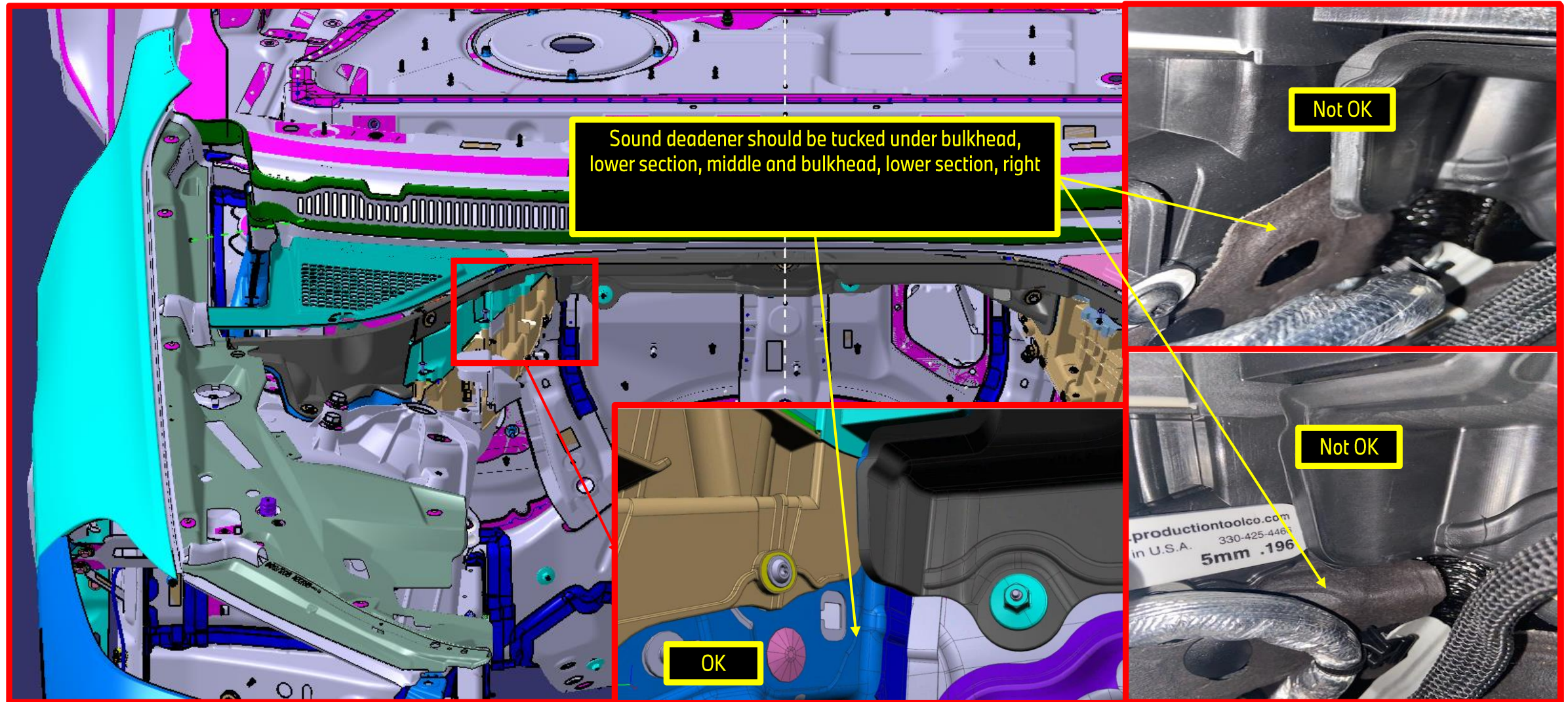


Check the contact of the rubber seals to the hood of the car

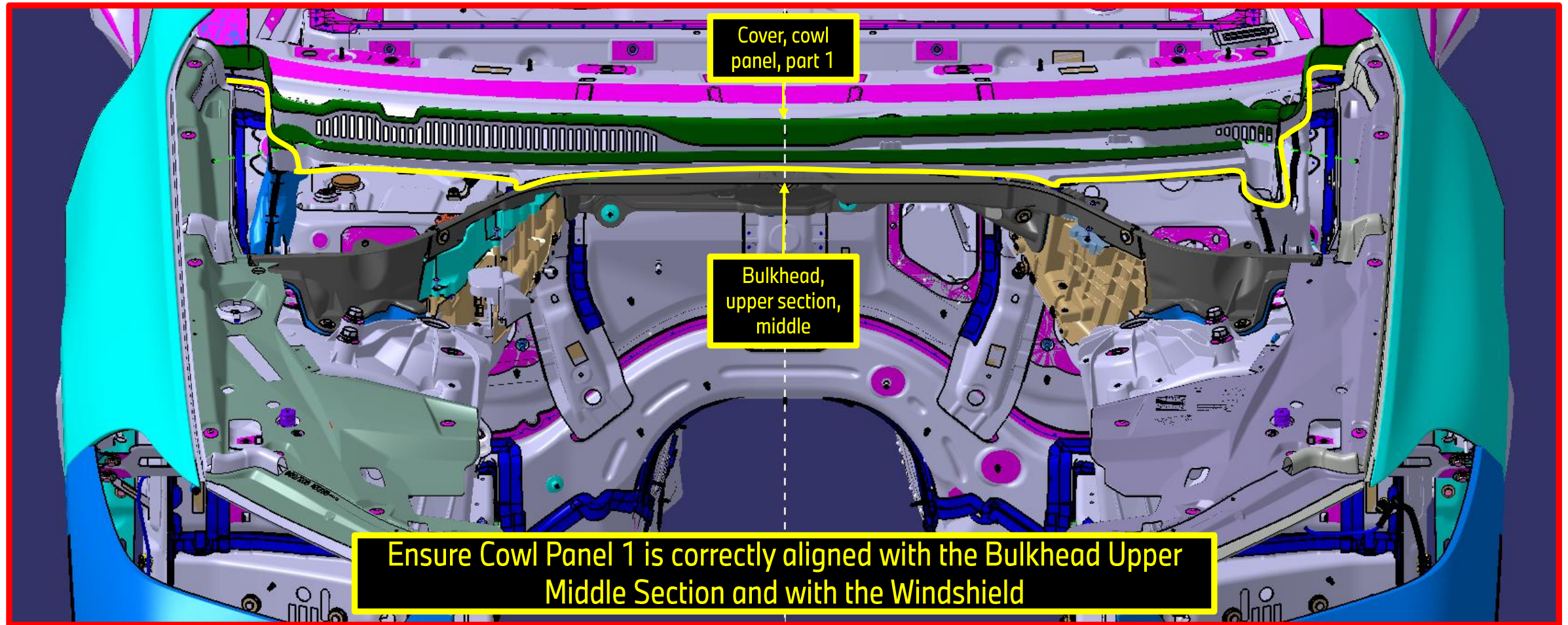
VISUAL INSPECTION



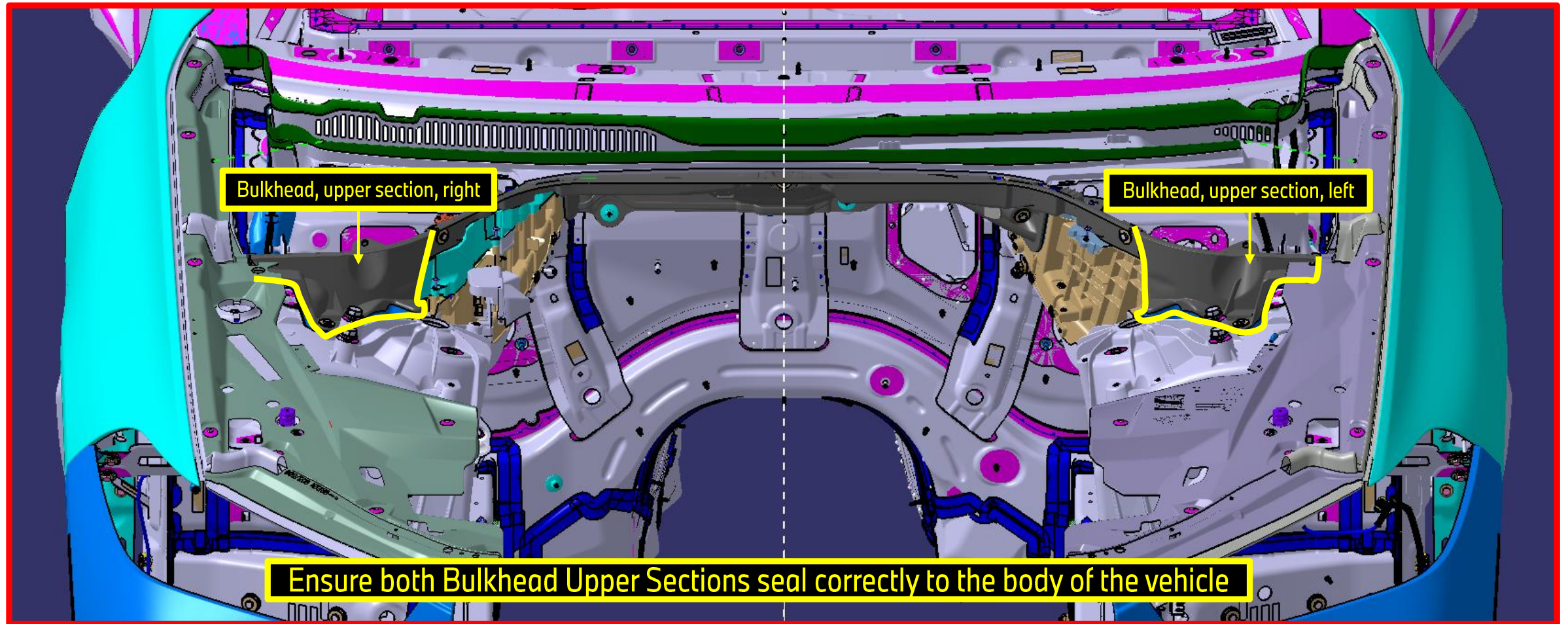
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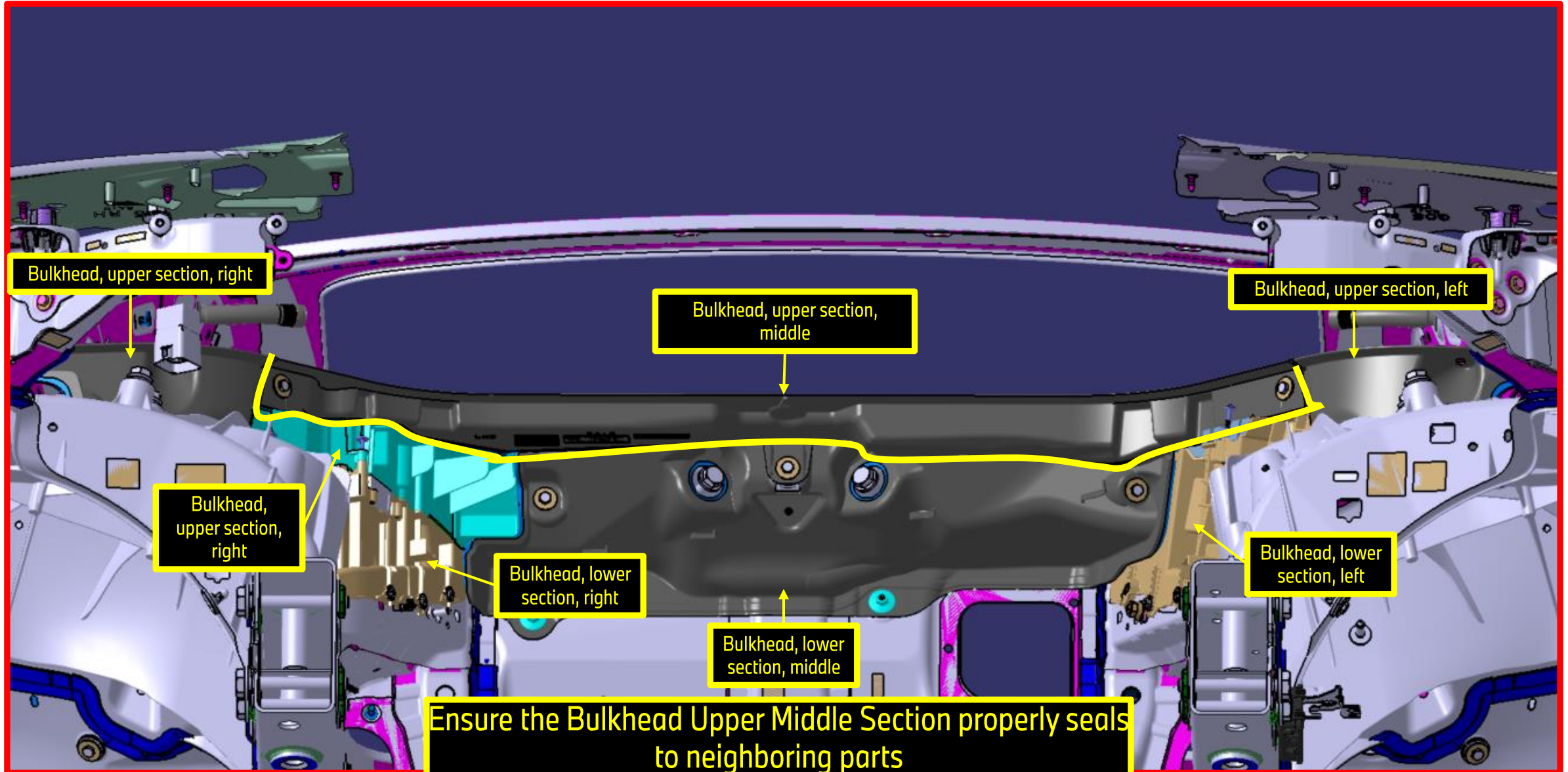
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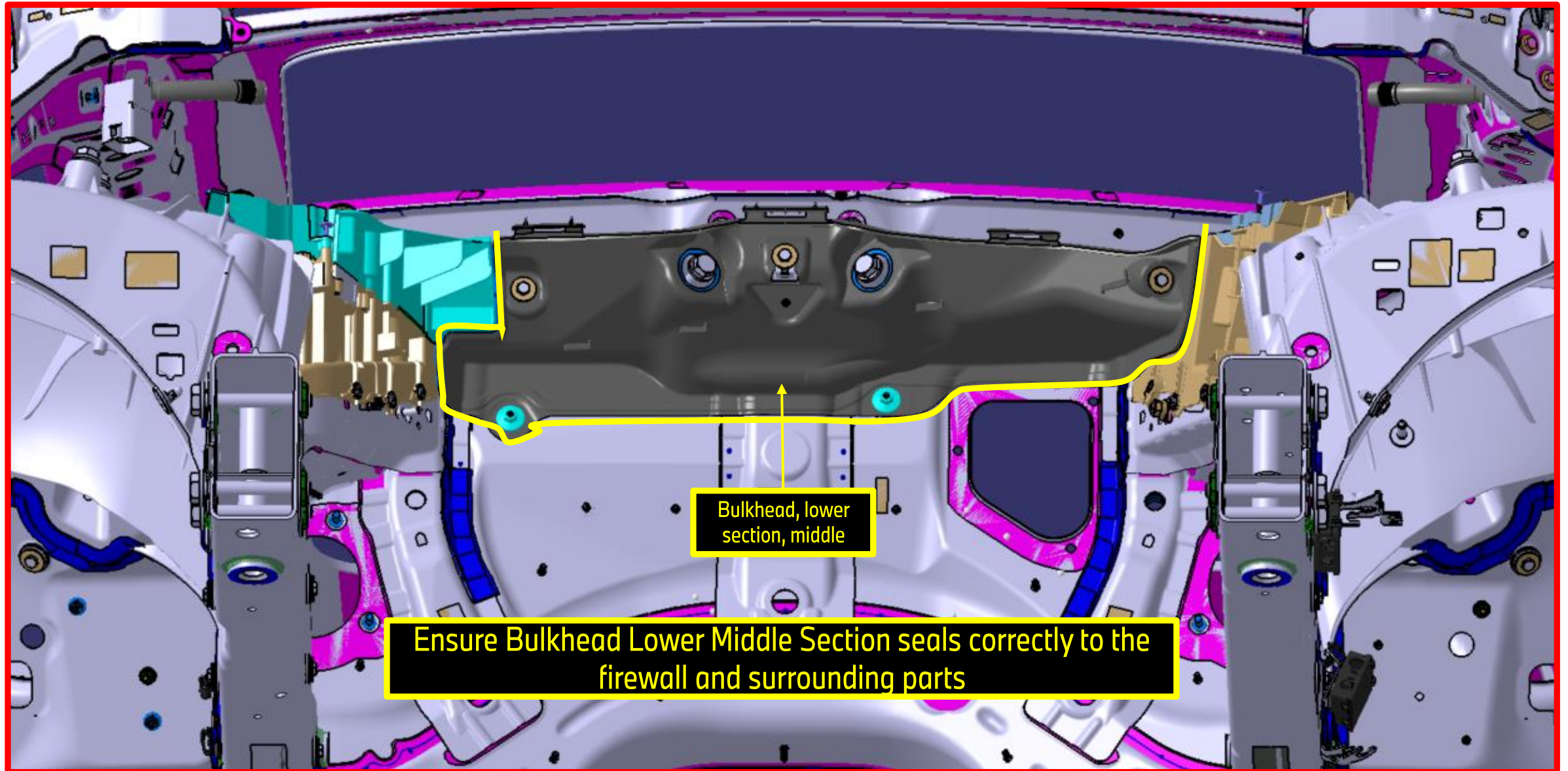
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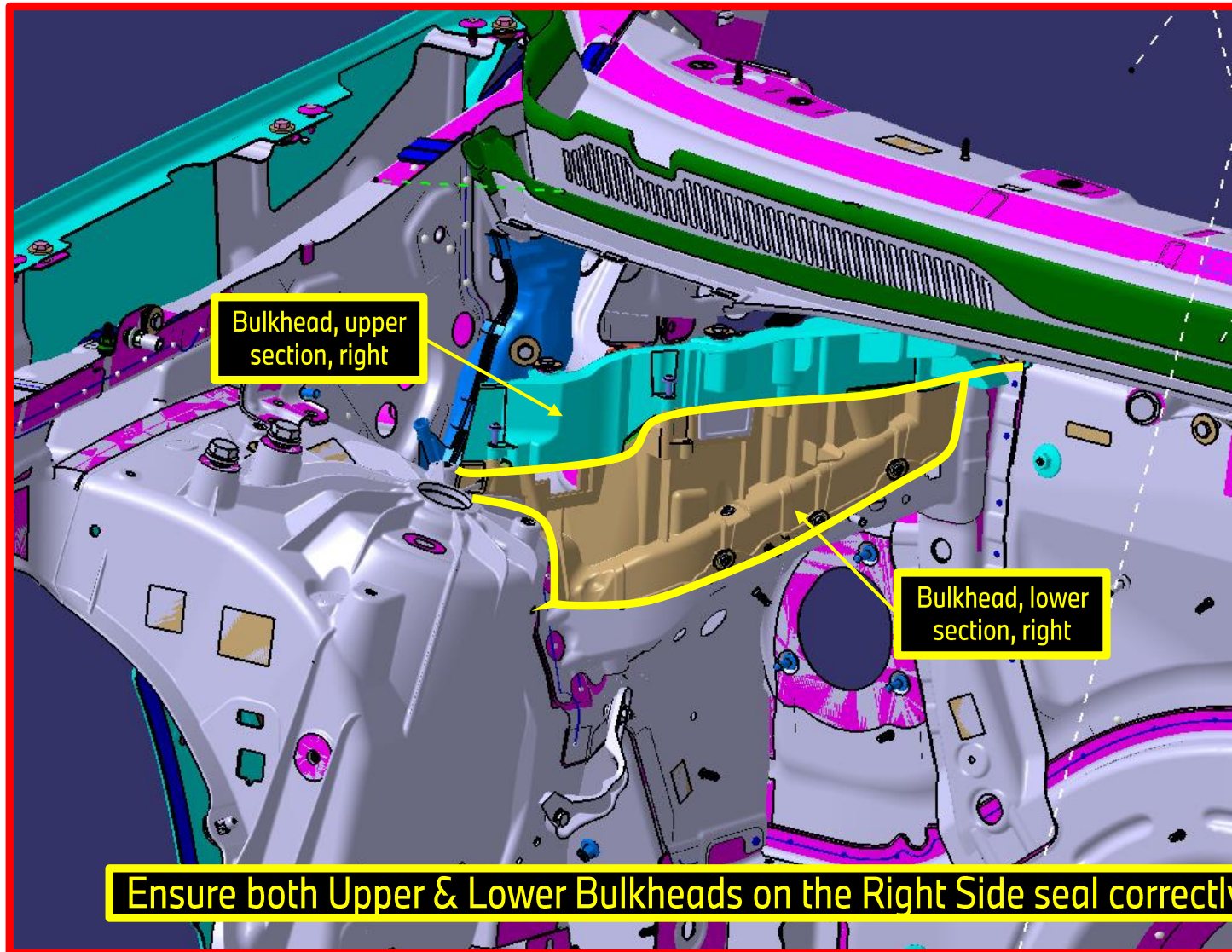
REMOVAL MIGHT BE NECESSARY



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