



# Service Bulletin

Bulletin No.: PIT6375A

Date: May, 2025

## PRELIMINARY INFORMATION

**Subject: Rear Camera Stays On Unwanted**

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	XT6	2024-2025		ALL	ALL	ALL	ALL

<b>Involved Region or Country</b>	North America
<b>Condition</b>	Rear camera radio display stays on after shifting out of reverse. Rear camera display is blank when in reverse. Liftgate will not open from the exterior switch. Back up lamps inoperative. Any or all of these symptoms may be encountered.
<b>Cause</b>	Possible water intrusion into X904. Possible washer solvent entering X904 from a leaking hose.

### Correction

Inspect X904 for evidence of water intrusion or corrosion.

Clean terminals or replace harnesses as needed.

Inspect the rear washer hose for leaking.

If the washer hose is leaking replace the hose.

If the hose is not leaking suspect water leaking past the rear applique.

Remove the rear applique from the liftgate. See SI procedure Rear Closure Center Applique Replacement.

Apply Kent Automotive High Tech Seam Sealer or equivalent around the two locating dowels on the applique.

Reinstall applique.

If no evidence of water intrusion is found in X904 follow SI diagnostics

## Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
* 5480888	Diagnose Water Intrusion Into X904	0.3 hrs.
*This is a unique Labor Operation for Bulletin use only.		

## Additional SI Keywords

back, backup, camera, display, drive, hose, inop, inoperative, lamp, leak, liftgate, reverse, switch, up, view, washer, water

Version	2
Modified	05/05/2025 - Created on. 05/20/25 - PIT6375A created to add labor operation.

