



# Service Bulletin

Bulletin No.: PIT6098D

Date: May, 2025

## PRELIMINARY INFORMATION

**Subject: Wireless Charger Starts Charging And Stops Charging**

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Traverse (All New)	2024		All	All	LK0	All
GMC	Acadia	2024		All	All	All	All

<b>Involved Region or Country</b>	North America
<b>Additional Options (RPO)</b>	K4C
<b>Condition</b>	Some customers may comment that the wireless charger starts charging and then stops charging.
<b>Cause</b>	The cause is unknown at this time.

### Correction

Do not replace any parts at this time.

Engineering is aware of this concern and are investigating at this time.

Please communicate to the customer that we apologize for this inconvenience and that General Motors is working on a solution for this concern.

Once a solution is available, this PI will be updated with additional details.

### Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
*5486438	Verify wireless charger starts then stops charging	0.2 Hr.
*This is a unique Labor Operation for Bulletin use only.		

<b>Version</b>	5
<b>Modified</b>	12/11/2023 - Created On. 04/10/2024 - Updated Models. 12/04/2024 - Updated to remove admin details. 04/15/2025 - Updated Models. 05/20/2025 – Updated Models.

