



Service Bulletin

Bulletin No.: PIT6388

Date: May, 2025

PRELIMINARY INFORMATION

Subject: Difficulty Learning Key Fobs During Immobilizer Learn on Police or Special Service Vehicles

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Tahoe	2025		All	All	All	All

Involved Region or Country	North America
Additional Options (RPO)	5W4 or 9C1
Condition	A dealer may have difficulty learning key fobs during the Immobilizer Learn.
Cause	Engineering has released updated BCM calibrations to assist with Immobilizer Learn. The Immobilizer Coil (T10JA Low Frequency Instrument Panel Number 2 Antenna) has been relocated further away from the ledge where the fob is placed during Immobilizer learn.

Correction

Starting with the 2025 model year, the Immobilizer Coil (T10JA Low Frequency Instrument Panel Number 2 Antenna) position has changed slightly. In addition, engineering has released updated BCM calibrations to assist with Immobilizer Learn.

Position the fob with buttons facing upward and base of fob towards the center stack as shown below. If there is still difficulty learning the fob, the fob can be placed in front of the Start/Stop Switch (just below the ledge) with the buttons facing towards the rear of the vehicle.

Note: For Remote Key Pairing Option Missing on RPO 5W4 vehicles see PIT6360: Remote Key Pairing Option Missing From Radio Settings Menu.

Note: Content Theft Deterrent (CTD) is not available on RPO 5W4 or 9C1 vehicles which will cause a 2 hour timer for SPS IMMO Learn procedures.



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Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
2810215	Body Control Module Reprogramming with SPS	Use Published Time

Version	1
Modified	05/19/2025 – Created on.

