

GPOP - Issue Review System

Part Number: 7GF26TRMA\$, 7GF27TRMA\$, 7GF38TRMA\$, 7GF39TRMA\$,
7GF40TRMA\$, 7GF41TRMA\$, 7GF42TRMA\$, 7GF43TRMA\$,
7GF44TRMA\$, 7GF45TRMA\$, 7GS68TRMA\$, 7GS69TRMA\$,
7GS70TRMA\$, 7GS71TRMA\$, 7GS72TRMA\$, 7GS73TRMA\$,
7GS74TRMA\$, 7GS75TRMA\$, 7GS84TRMA\$, 7GS85TRMA\$,
7GS86TRMA\$, 7GS87TRMA\$, 7MM30TRMA\$, 7MM31TRMA\$,
7ZE59TRMA\$, 7ZE60TRMA\$

Part Description: PANEL - FRONT DOOR TRIM

Issue Description: Front Door Interior Panels:

Warped Interior Door Panel / Broken Panel / Door Panel Not Fully Seated Observation:
Would observe that the interior door panel is not properly seated or attached. Panel(s) may appear warped or out of position in some areas. No signs of damage should be expected.

How to diagnose:

Visually inspect the door panel(s) for proper installation and check for the presence of broken or loose clips. Remove the panel and inspect clips and clip towers. Next step would be reinstalling the panel if visual inspection does not find any issues.

Repair Procedure:

Require a picture of the door panel(s) in the 'as found' condition so we can understand what warped means in the claims that are being created. After, check the door panel for proper installation and for the presence of broken or loose clips. Remove the panel, following normal servicing procedure, and inspect clips and clip towers. If any clips are broken or missing, replace prior to reinstalling original door. After confirmation that no loose/broken/damaged clips and/or clip towers, and reinstalling door panels does not correct issue, then a 'front door trim panel' kit / claim would be acceptable. In this case, Stellantis would like to request the panel back.

How to validate fix:

Verify that door has no loose/broken/damaged clips and/or clip towers. Replace any broken/missing clips where possible. Then validate that reinstalling the interior door panel addresses initial issue made within the claim.