



STAR ONLINE PUBLICATION



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Symptom/Vehicle Issue: Engine Block Heater Cord Not Fully Installed From The Factory.

Discussion: During Pre-Delivery Inspection (PDI) you will notice that the engine block heater cord is not installed on the engine block. Please see (**Figure 1**).



Figure 1

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.



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Due to current vehicle assembly processes, the block heater cord cannot be fully installed at the assembly plant. Because of this, the block heater cord must be installed during the PDI process when the vehicle arrives at the dealer.

NOTE: The instruction and labor time to install the cord is part of the PDI process. DO NOT file a separate warranty claim to install these cords as the claim may be charged back.

To install the cord, simply route it down to the block heater located on the side of the engine block and plug it in. The metal collar on the connector is a $\frac{1}{4}$ turn locking collar that fully secures the connector to the heater. Please see (Figure 2).



Figure 2

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