



SIB 65 09 25

2025-05-08

PROJECTED MODES AND WIFI DO NOT FUNCTION IN HU-H5

MODEL

F74 (2 Series Coupe)	F95 (X5 M Sports Activity Vehicle)	F96 (X6 M Sports Activity Coupe)	G05 (X5 Sports Activity Vehicle)
G06 (Sports Activity Coupe)	G07 (X7 Sports Activity Vehicle)	G09 (XM Sports Activity Vehicle)	G20 (3 Series Sedan)
G22 (4 Series Coupe)	G23 (4 Series Convertible)	G26 (4 Series Gran Coupe)	G42 (2 Series Coupe)
G60 (5 Series Sedan)	G70 (7 Series Sedan)	G80 (M3 Sedan)	G82 (M4 Coupe)
G83 (M4 Convertible)	G87 (M2 Coupe)	G90 (M5 Sedan)	G99 (M5 Touring)
I20 (iX Sport Activity Vehicle)			

With HU-H5 (Head Unit 5)

SITUATION

Customer may complain that Projected Modes (Apple CarPlay/Android Auto) do not connect in the vehicle. It is found that the WiFi in the vehicle is also not active and cannot be turned on.

CAUSE

BMW Navigation system was never enabled during QC1/PDI.

CORRECTION

Enable the BMW Navigation System.

PROCEDURE

Projected Modes (Apple CarPlay/Android Auto) require a WiFi connection to communicate data to the vehicle. If the WiFi system is not active in the vehicle, no Projected Mode connection will be possible.

WiFi set-up is dependent on vehicle location. Different regions use different WiFi frequencies (Europe, United States, etc.) so the location must be known first before the WiFi can be activated for the correct region. This is accomplished by using the Navigation GPS location of the vehicle.

If the BMW Navigation is NOT activated during PDI, the WiFi will NOT be activated during the set-up process.

Use the following process to enable the BMW Navigation System and activate the WiFi system:

1. Connect vehicle to ISTA and perform the test plan ABL-DIT-AS6100_SWT_UDS_AUTO - "Automatically Enabling the Navigation"
2. After the BMW Navigation is enabled, perform the test plan ABL-DIT-AS6100_TRAMODE_RESET - "Delete Transport Mode" and complete the QC1 processes in the test plan again.
3. Verify the WiFi system in the vehicle can be activated and is functioning.

CLAIM INFORMATION

This situation only occurs when a vehicle is delivered to a customer after an incomplete or improperly performed PDI. This situation is NOT covered under BMW warranty.

FEEDBACK REGARDING THIS BULLETIN

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