



# TECHNICAL SERVICE BULLETIN

## Loss Of Short Drop And/Or One-Touch Up And One-Touch Down Feature Operation

**25-2212**

16 May 2025

**Model:**

<b>Ford</b> 2021-2024 Bronco
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**Markets:** North American market only

**Issue:** Some of the vehicles listed in the Model statement above may exhibit a repeat loss of window initialization which results in a loss of short drop and/or one-touch up and one-touch down feature operation. This may be due to a recent short drop enhancement that is contained in the DDM and PDM software.

**Action:** For vehicles that meet all of the criteria in the Issue and Model statements, follow the Service Procedure to reprogram the DDM and PDM and download and run the "Loss Of Power Window Initialization Concern" application.

**Warranty Status:** Eligible under provisions of New Vehicle Limited Warranty (NVLW)/Service Part Warranty (SPW)/Service Part New Vehicle (SPNV)/Extended Service Plan (ESP) coverage. Limits/policies/prior approvals are not altered by a TSB. NVLW/SPW/SPNV/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

**Labor Times**

Description	Operation No.	Time
2021-2024 Bronco: Reprogram The DDM And PDM, Download And Run The Loss Of Power Window Initialization Concern Application Includes Time To Perform Power Door Window Initialization for Both DDM And PDM (Do Not Use With Any Other Labor Operations)	252212A	0.4 Hrs.

**Repair/Claim Coding**

Causal Part:	14B291
Condition Code:	04

**Service Procedure**

1. Reprogram the DDM and PDM using the latest software level of the FDRS scan tool.
2. Download and run the "Loss Of Power Window Initialization Concern" application using the FDRS scan tool.
  - (1). When prompted by the application for a password, use "DSPWR-308".
3. Perform the power door window initialization procedure for both the DDM and the PDM. Refer to WSM, Section 501-11.

**NOTE:** If the vehicle's DDM and PDM had software part numbers ending with **CN** or **CR** when it arrived, advise the customer that the vehicle will no longer exhibit a short drop event to all door windows anytime the vehicle is unlocked using the RKE, accessory keyless entry keypad, or the interior door unlock switch.

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NOTE: The information in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford or Lincoln dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article.

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