



SIB 36 02 24

2025-05-02

SERVICE ACTION: REPLACING REAR AXLE TIRES

This Service Information Bulletin (Revision 1) replaces SI B36 02 24 **dated October 2024**.

What's New:

- Parts Information section updated
- Claim Information section updated

Please perform the procedure outlined in this Service Information on all affected vehicles before customer delivery. In the event the customer has already taken delivery of the vehicle, please perform the procedure the next time the vehicle is in the shop if the campaigns have a status of remedy available. Otherwise, please release the vehicle.

<input type="checkbox"/>	THIS REPAIR IS MOBILE FRIENDLY
<input type="checkbox"/>	THIS REPAIR IS REMOTE SOFTWARE UPGRADE (RSU) FRIENDLY

MODEL

E-Series	Model Description	Production Date
G45	X3 Sports Activity Vehicle	July 8, 2024 – July 29, 2024

AFFECTED VEHICLES

Vehicles which require this campaign to be completed will show it as “Open” when checked either in AIR, AWP, Campaign Summary, or Warranty Vehicle Inquiry.

Please make sure you check your dealer inventory as soon as possible. You can see a list of affected vehicles in Inventory Campaign Details (ICD) under ROSS.

SITUATION

Under certain circumstances, the inner liner of the tire may become detached, which can result in a slow loss of inflation pressure. This loss in inflation pressure is detected and displayed accordingly via the tire pressure monitoring system.

CAUSE

Due to insufficient production tolerances, the inner lining of the tires was not correctly configured.

CORRECTION

Replace the rear axle tires.

PROCEDURE

1. The new tires must be checked to verify the production date comply with a DOT greater than or equal to 3124.
2. Replace the rear axle tires as per REP 36 12 001 Replacing a tire (Includes wheel balance and programming the tire data)

Note: Checking the vehicle's wheel alignment is not necessary.

PARTS INFORMATION

Based on availability, invoice the tire part number below that was installed on the vehicle.

Claimable Part Number

Part Number	Description	Quantity
36 12 5 B49 0D1	Continental EcoContact 6 Q (285/40R20 108Y)	2

Or:

Claim in Sublet - BMW Tire Center Sourced

Part Number	Description	Quantity
36 11 5 B71 358	ECOCONTACT 6Q STR XL BW (285/40R20 108Y)	2

For the following, to determine the part number(s) that applies to the specific vehicle being repaired, enter the VIN/chassis number into either ETK or AIR, this will consider the specific equipment and/or options that are fitted to the vehicle.

Part Number	Description	Quantity
Refer to ETK/AIR	Balance weight, zinc (10 g to 60 g available sizes)	As needed

CLAIM INFORMATION

Reimbursement for this Service Action will be via normal claim entry utilizing the applicable work package information below, and the part number listed above that was installed.

Repair Code:	0036270200	G45 Replacing tires on rear axle
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Below are the special flat rate labor operation code choices for this action.

Completion before the first vehicle delivery to a customer (New in-stock/No in-service date), or the vehicle is already in the workshop for another reason and/or repair.

Work Pkg	Labor Operation	Description (Plusposition)	Labor Allowance
# 1	00 77 612	Replacing rear axle tires tire (Includes wheel balancing and programming the tire data)	11 FRU

Or:

The vehicle arrives at your center and this Service Action shows open (No other Main work will be performed or claimed during this workshop visit).

Work Pkg	Labor Operation	Description (Main work)	Labor Allowance
# 2	00 77 076	Replacing rear axle tires tire (Includes wheel balancing and programming the tire data)	13 FRU

Only one of the flat rate labor operation codes listed above can be used for claim submission and reimbursement. Also, only one Main work flat rate labor operation code can be claimed per workshop visit.

Claim Repair Comments

Reference the SIB number, the issue (briefly), and the work package (WP) number performed in the technician’s RO notes, and in the claim comments (for example: B36 02 24 Rear Tire Replacement WP 1), unless otherwise required by State law.

And, only when the following applies:

Sublet - BMW Tire Center Sourced PN 36 11 5 B71 358 (RO and Claim Comments Required)

Sublet Code 4	Sublet reimbursement calculation for tire PN 36 11 5 B71 358 is at the Dealer Net (DN) price at a quantity of two (2) plus your center’s handling.	Sublet amount that applies to your center
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Enter this material cost in sublet and itemize the amount on the repair order and in claim comment section.

Alternative Mobility Solution (AMS) for Vehicle Owners (RO and Claim Comments Required)

This Service Action’s repair qualifies for Alternative Mobility Solution (AMS) expense reimbursement, claim this item under the Defect Code noted above as follows:

- Sublet Code 2 - Itemize the AMS sublet amount on the repair order and in the claim comment section.

Please refer to [SI B01 29 16](#) for additional information.

FEEDBACK REGARDING THIS BULLETIN

Technical Feedback	To submit feedback for the technical topic of this bulletin: Submit your feedback in the rating box at the top of this bulletin
Warranty Feedback	To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal
Parts Feedback	To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department

