



Service Bulletin

Bulletin No.: PIC6608

Date: May, 2025

PRELIMINARY INFORMATION

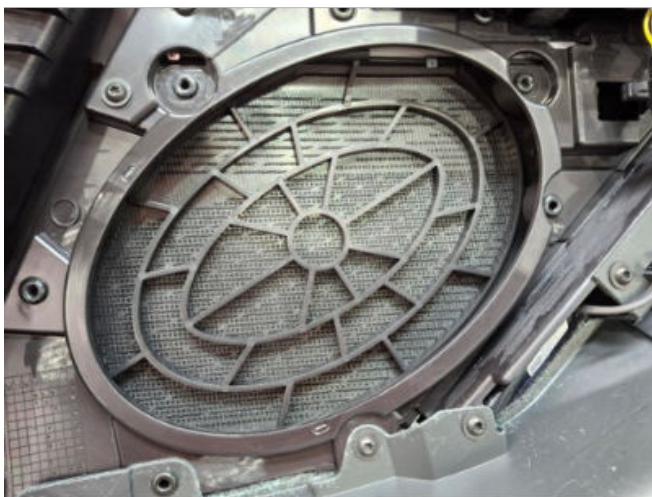
Subject: Flutter - Rattle Noise from High Bass Audio Input on Front Door Trim Panel

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	OPTIQ	2025		SOP	April 17th, 2025	All	All

Involved Region or Country	North America
Condition	Customer may comment that the front door trims flutter when high bass audio is played.
Cause	A scrim has been installed in the speaker grills.

Correction

To repair this condition, the tech will need to remove the door trim panel to access the back side, reference SI for door trim panel removal.



6932120

From back side of the door panel, the tech will be able to locate a scrim material between the metal grill and a plastic frame.



6932121

Grasp the scrim with their fingers and gently pull it out.



6932122



6932123

After the scrim is fully removed, the door trim can be re-installed back onto the door.

Repeat this procedure for the remaining front door.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
1043010	Front Side Door Trim Replacement	Use Standard Published Labor Time

Version	1
Modified	05/15/2025 - Created on.

