



Bulletin No.: PIT6385
Published date: 05/12/2025

Preliminary Information

PIT6385 Phantom Chime with No DIC Message

Models

Brand:	Model:	Model Years:	VIN: from to	Engine:	Transmissions:
Chevrolet	Colorado	2023 - 2025	All All	All	All
GMC	Canyon	2023 - 2025	All All	All	All

Involved Region or Country:	North America
Condition:	Some customers may comment a random chime occurs without any additional information presented in the DIC. Some customers may further comment the phantom chime occurs while driving, coming to a stop, or shifting the vehicle's transmission. Some dealer technicians may find DTC U3003 17 (Battery Voltage Circuit Voltage Above Threshold) in history.
Cause:	Engineering is currently investigating. Do not replace any parts.

Correction:

In the meantime, please advise the customer they may continue to drive the vehicle.

The current concern may be a potential customer dissatisfier, but it is not a Safety Issue and does not create a substantial loss of use or value.

The PI will be updated or replaced with a TSB once a determination has been made.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
* 6480128	Verify Random Chime Customer Concern	0.2 Hrs
*This is a unique Labor Operation for Bulletin use only.		

Version History

Version	1
Modified	05/12/2025 - Created on.