



**Bulletin No.:** PIT6382

**Published date:** 05/12/2025

## Preliminary Information

### PIT6382 Rear HVAC Controls Do Not Stay Locked

#### Models

<b>Brand:</b>	<b>Model:</b>	<b>Model Years:</b>	<b>VIN:</b>	<b>Engine:</b>	<b>Transmissions:</b>
Cadillac	VISTIQ	2026	from to	All All All	All

<b>Involved Region or Country</b>	North America
<b>Condition</b>	<p>A customer may state that they lock the rear HVAC control in settings and the next time they start the vehicle it is unlocked.</p> <p>They may also note that when checking settings it still shows locked.</p> <p>If they unlock and lock rear HVAC again in settings it will be locked until the next ignition cycle.</p>
<b>Cause</b>	Software Anomaly

#### Correction:

Please advise the customer that GM is sorry for the inconvenience and Engineering is currently working on a design improvement.

The PI will be updated or replaced with TSB once a determination has been made.

#### Additional SI Keywords

auxiliary, control, HVAC, hvac, lock, locked, rear

#### Version History

<b>Version</b>	1
<b>Modified</b>	05/12/2025 - Created on.

 GM Global Brands

© 2025 General Motors. All Rights Reserved.