



WARRANTY BULLETIN

TO: Dealer Principal, Service Manager, Service Advisor, Parts Manager and Warranty Claims Administrator

NO: D-25-11

DATE: May 14, 2025

SUBJECT: Fast Feedback Program - Front Turbo Assembly, Rear Turbo Assembly, Turbo Wiring Assembly and Fuel Rail Assembly - Select 2026 Jeep Wagoneer / Grand Wagoneer (WS) and 2026 RAM 1500 Pickup (DT) Vehicles with a 3.0L I6 Hurricane SO Twin Turbo Engine

FOR: All U. S. Dealers

All U. S. Business Centers

PURPOSE

To announce a Fast Feedback program for replacing the **Front Turbo Assembly, Rear Turbo Assembly, Turbo Wiring Assembly and Fuel Rail Assembly** on vehicles with a 3.0L I6 Hurricane SO Twin Turbo engines only (**Sales Code EFH**) in an effort to collect, monitor and correct quality issues in a timely and efficient manner.

Models affected:

- 2026 Jeep Wagoneer/ Grand Wagoneer (WS)
- 2026 RAM 1500 Pickup (DT)

TIMING:

May 5, 2025 – November 5, 2025

NOTE: At the end of this Fast Feedback program, normal Parts Ordering and Service Information procedures will apply.

ACTION:

When customer input and technician diagnosis suggest a Front Turbo Assembly, Rear Turbo Assembly, Turbo Wiring Assembly and Fuel Rail Assembly defect, drivability or electronic issue, the dealer must:

- Review the nature of the problem and perform all necessary diagnostics.
- Contact the STAR Center at **1-800-850-7827** or by creating a STAR case and providing the details of the problem and the diagnostics.

NOTE: All parts needed for these repairs will be “order restricted” during the term of this program. The STAR Center will determine if replacement is necessary based on the information provided, and if approved, the STAR Center will place the order for the dealer.





- If a Front Turbo Assembly, Rear Turbo Assembly, Turbo Wiring Assembly and Fuel Rail Assembly replacement is necessary, you will be advised by STAR of any special instructions regarding component removal and return.
- To avoid damage, all returned parts must be shipped in the same container provided with the new replacement part.

All replaced Front Turbo Assemblies and Rear Turbo Assemblies must be returned using UPS (Heavy) transportation. Turbo Wiring Assembly and Fuel Rail Assembly must be returned using UPS Ground. A STAR Center representative may initiate the Fast Track process in certain cases to ensure proper component packaging and return. All other parts should follow the normal parts return process.

DO NOT return Front Turbo Assembly, Rear Turbo Assembly, Turbo Wiring Assembly and Fuel Rail Assembly via DDS.

ADDITIONAL INFORMATION:

NOTE: It is possible for a vehicle to have multiple parts on restriction.

Goodwill Alternate Transportation reimbursement requests can be submitted on the same claim as the warranty repair. Refer to Warranty Bulletin D-19-28 for complete Goodwill Alternate Transportation Guidelines. Any repairs on or after **June 3, 2025**, please refer to **Warranty Bulletin D-25-10** for complete Goodwill Alternate Transportation Guidelines.

Please ensure that all affected dealership personnel are aware of this bulletin.

WARRANTY OPERATIONS

FCA US LLC reserves the right to change any or all of the rules set forth in the Dealer Policy Manual and the Warranty Administration Manual by means of Warranty Bulletins and also by making the amended manual available to you on DealerCONNECT.

