



STAR ONLINE PUBLICATION

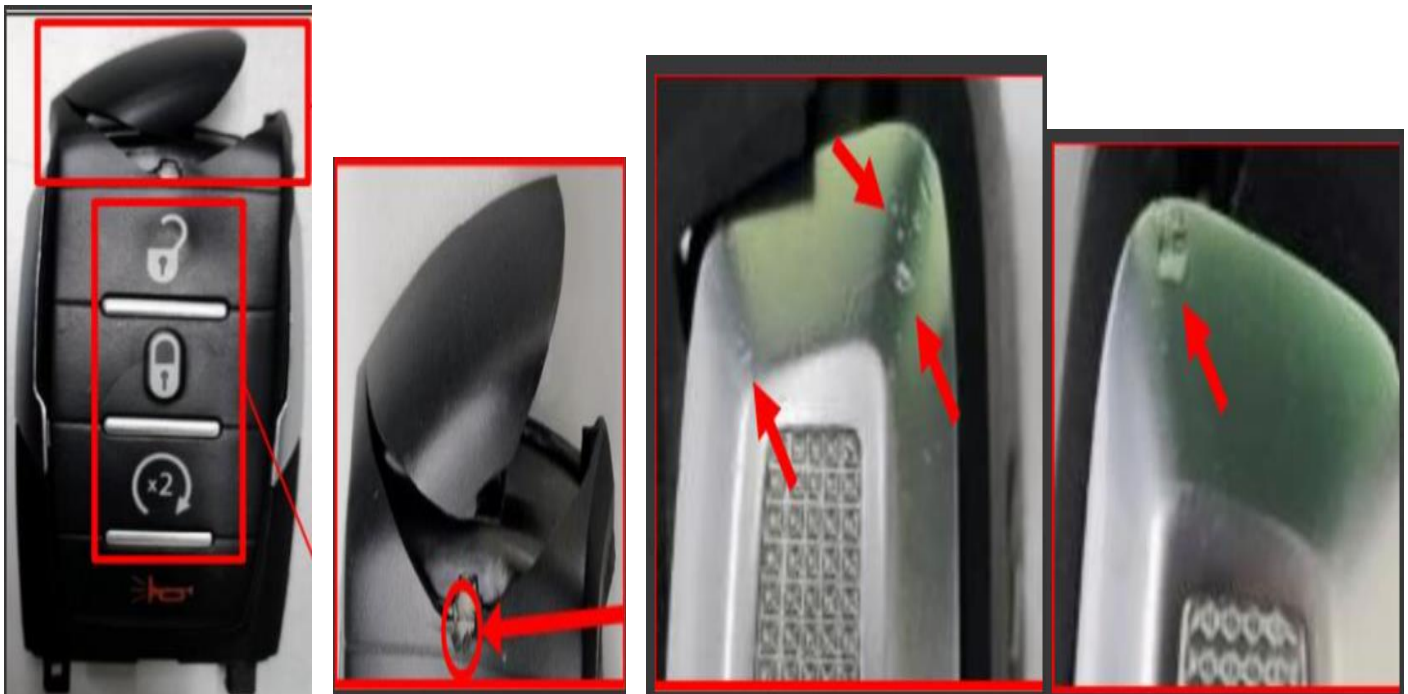


Case Number: S2508000038

Release Date: May 2025

Symptom/Vehicle Issue: Key Fob is Damaged, Case is Separating

Discussion: Owner complains of the key fob that is damaged or coming apart. Before replacing a key fob under warranty inspect for obvious damage not related to a manufacturing failure. See below examples that would ***not be considered*** for a warranty replacement.



This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.