



Bulletin No.: PIC6604

Published date: 05/9/2025

Preliminary Information

PIC6604 Scrapping Noise From Steering Wheel - Column

Models

Brand:	Model:	Model Years:	VIN:	Engine:	Transmissions:
Cadillac	OPTIQ	2025	from to	All	All
			All	All	All

Involved Region or Country	North America
Condition	<p>Customer may comment on a scrapping type of noise coming from the steering or steering column area.</p> <p>Technicians may comment that the steering column lower trim cover is contacting the back side of the steering wheel.</p>
Cause	Possible turn signal switch housing mis-aligned.

Correction:

The dealer should verify that the noise is coming from the steering wheel area.

If the noise has been confirmed to be from this area, inspect the steering column covers for making contact with the back of the steering wheel assembly.

See example images below.



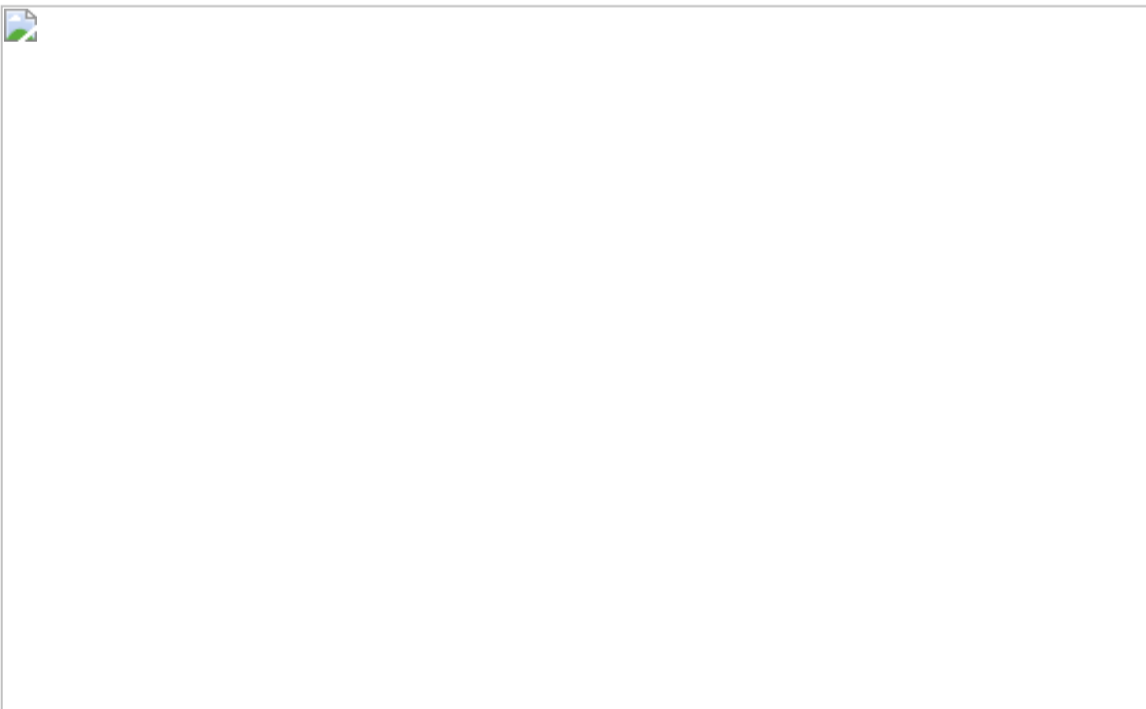


If the above condition is found, the dealer will need to remove the upper and lower steering column covers per SI repair instructions.

Once removed, inspect the ignition switch housing mounting tabs for the column covers, for damage.

If damage is found, replace the damaged/broken part.

If no damage is found, the dealer will need to loosen the turn signal housing clamp and slide the housing down the column 1-2 mm.



Next, re-install the lower steering wheel cover but do not tighten the fasteners completely.

Pushing downward on the lower cover, torque the RH fastener, then the LH and finally the lower fastener.

Install the upper cover and inspect the alignment.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
* 7480368	Reposition Steering Column Cover	0.3 Hr.
*This is a unique Labor Operation for Bulletin use only.		

Version History

Version	1
Modified	05/09/2025 - Created on.

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