



**Bulletin No.:** PIT6367A

**Published date:** 05/8/2025

## Preliminary Information

### PIT6367A Short Audio Cut Out At Startup

#### Models

<b>Brand:</b>	<b>Model:</b>	<b>Model Years:</b>	<b>VIN: from to</b>	<b>Engine:</b>	<b>Transmissions:</b>
Chevrolet	Corvette	2024	All All	All	All
Chevrolet	Silverado	2022 - 2025	All All	All	All
Chevrolet	Silverado HD	2024 - 2025	All All	All	All
Chevrolet	Suburban	2022 - 2024	All All	All	All
Chevrolet	Tahoe	2022 - 2024	All All	All	All
GMC	Hummer EV Pickup	2022 - 2025	All All	All	All
GMC	Hummer EV SUV	2024 - 2025	All All	All	All
GMC	Sierra	2022 - 2025	All All	All	All
GMC	Sierra HD	2024 - 2025	All All	All	All
GMC	Yukon	2022 - 2024	All All	All	All
GMC	Yukon XL	2022 - 2024	All All	All	All

<b>Involved Region or Country</b>	<b>United States, Canada, Mexico, Europe, Middle East, Argentina (Mercosur), Brazil (Mercosur), Bolivia (West), Chile (West), Colombia (West), Ecuador (West), Paraguay (West), Peru (West), Uruguay (West), S. Korea, Thailand (ASEAN), Philippines, Australia/New Zealand</b>
<b>Additional Options (RPO)</b>	<b>IOK</b>
<b>Condition</b>	<b>Some customers may comment that the audio will cut out for a short moment once or multiple times shortly after startup.</b>
<b>Cause</b>	<b>The cause is software anomaly</b>

#### Correction:

**Do not replace the radio or amplifier for this condition.**

**Engineering is currently investigating.**

**The PI will be updated or replaced with TSB once a determination has been made.**


#### Warranty Information

**For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.**

Labor Operatlon	Description	Labor Tlme
*3480718	Verify short loss of audio related to radio software anomaly (IOK) only	0.2 Hr.
<b>*This is a unique Labor Operation for Bulletin use only.</b>		

**Version History**

<b>Version</b>	2
<b>Modified</b>	<b>04/10/2025 - Created on.</b> <b>05/08/2025 - Updated Labor Operation.</b>

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