



Bulletin No.: PIT6375

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Preliminary Information

PIT6375 Rear Camera Stays On Unwanted

Models

Brand: Model: Model Years: VIN: Engine: Transmissions:
from to
 Cadillac XT6 2024 - 2025 All All All All

Involved Region or Country	North America
Condition	<p>Rear camera radio display stays on after shifting out of reverse. Rear camera display is blank when in reverse. Liftgate will not open from the exterior switch. Back up lamps inoperative. Any or all of these symptoms may be encountered.</p>
Cause	<p>Possible water intrusion into X904. Possible washer solvent entering X904 from a leaking hose.</p>

Inspect X904 for evidence of water intrusion or corrosion.
 Clean terminals or replace harnesses as needed.
 Inspect the rear washer hose for leaking.
 If the washer hose is leaking replace the hose.
 If the hose is not leaking suspect water leaking past the rear applique.
 Remove the rear applique from the liftgate. See SI procedure Rear Closure Center Applique Replacement.
 Apply Kent Automotive High Tech Seam Sealer or equivalent around the two locating dowels on the applique.
 Reinstall applique.
 If no evidence of water intrusion is found in X904 follow SI diagnostics.

Additional SI Keywords

back, backup, camera, display, drive, hose, inop, inoperative, lamp, leak, liftgate, reverse, switch, up, view, washer, water

Version History

Version	1
Modified	05/05/2025 - Created on.