

TELEMATIC TCU2 MODULES NO LONGER AVAILABLE

Concern

- Telematic supplier ACTIA is no longer producing the TCU2 module.
- These modules are fit to JLR vehicles produced between 2015-2017 Model Year.

Technical Description

Vehicles which experience one of the several hardware related faults below that would normally require TCU2 hardware replacement will no longer be possible.

- Loss of Telematic Service function such as InControl Remote due to internal SIM/Antenna fault within TCU2
- SOS warning on instrument cluster due to DTC set by internal hardware fault within the TCU2
- Quiescent battery drain due to internal fault causing draw within the TCU2
- Vehicle no start due to communication loss with the TCU2

Action

Reference **SSM76313** (LR) and **SSM76314** (Jaguar) and follow instructions outlined.

1. Do not order TCU2 module. It is no longer available and will not be received.
2. Once TCU2 is confirmed faulty, submit a Technical Assistance case referencing SSM and providing diagnosis of faulty TCU2.
3. Instructions on how to restore vehicle function and additional customer facing information on loss of telematic functions will be provided.

TOPIx and SDD level solution in under investigation now and will be communicated once available.

Range Rover

- 15-17MY Range Rover
- 15-17MY RR Sport
- 15-17MY RR Evoque

Discovery

- 17MY Discovery
- 15-17MY Discovery Sport



Jaguar

- 17MY F-PACE
- 16-17MY XE
- 16-17MY XF
- 15-17MY XJ
- 15-17MY F-Type