



STAR ONLINE PUBLICATION



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Symptom/Vehicle Issue: Wrong Graphic In Ram TRX Performance Pages

Discussion: Ram TRX customers may notice after a radio Firmware Over The Air (FOTA) update to U29.44 that some of the graphics for the TRX performance pages app may show Ram RHO graphics vs Ram TRX graphics. Engineering is aware of the issue and working on an App update. Tentative timing June/July 2025 for the App Over The Air update (AOTA).

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.