



Highland  
RIDGE RV



**Technical Service Bulletin Notification TSB #: 25-002**

**Unit Serial Number: «DEVICEID»**

May 2025

«Name»

«Address»

«City» «State» «ZIP»

Dear Valued Dealer:

Jayco Inc. has determined that certain 2024-2025 Jayco Granite Ridge and 2024-2025 Entegra Condor motorhomes are currently part of the inventory at your dealership and require the Service Bulletin repair prior to being retail sold. These units are built with a Hellwig rear stabilizer bar. The end link lock nuts may be loose. The fix is to remove the locking nuts and washers from the lower end link and installing new lock nuts onto each end link.

**«DEVICEID»**

If you have sold this affected vehicle, please contact the current owner regarding this Service Bulletin and process the Warranty Registration for them. All pertinent information regarding this Service Bulletin is on file under the Case 25-002 TSB Lines in Jayco Partners.

If you have questions regarding this Service Bulletin, please contact the Jayco Motorized Customer Service Department at 800-283-8267.

Sincerely,

Compliance Management  
Jayco Motorized Products