



STAR ONLINE PUBLICATION



Case Number: S232400003 REV. C

Release Date: May 2025

Symptom/Vehicle Issue: Heated Seats Turn off After Approximately 20 Minutes When Set to Max Setting

Customer Complaint/Technician Observation: Heated seats turn off by themselves when on Max setting without customer input after approximately 20 minutes. Medium or Low settings are not affected.

Discussion: On some vehicles that have the above described concern there may be a need to apply the HVAC heated seat rewrite values procedure. Use the scan tool to access the HVAC MISC folder and select Write Heated Seat Values to update the internal settings. See TSB 08-202-23 Test the operation to complete.

■ HVAC Switch ECU ▾

Heat, Ventilation and A/C

Flash DTCs Data **Misc Functions** System Tests Actuators Details Configuration

NAME
Heated Seats Auto-Addressing
HVAC Auto-Addressing
Vented Seats and HVAC Blower Motor Actuator Routine
Write Heated Seat Values

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found