

GENERAL MOTORS  
DCS 7205  
URGENT - DISTRIBUTE IMMEDIATELY

Date: May 07, 2025

Subject: A252503090 - Service Update  
Reduced Brake Performance

Models: 2025 Chevrolet Trax

General Motors is releasing Service Update A252503090 today.

What Should Dealers Do: Dealers should review IVH or the Dealer Maxis reports for open VINs in their inventory. Dealers can view the attached bulletin and it will also be displayed in Service Information tomorrow.

There are only 9 vehicles involved in this Service Update:

KL77LKEP2SC254976  
KL77LGEP9SC255006  
KL77LHEP5SC254988  
KL77LKEP1SC254967  
KL77LFEP9SC254979  
KL77LJEP5SC254965  
KL77LHEP1SC254986  
KL77LKEP4SC254994  
KL77LJEP2SC254969

END OF MESSAGE

# Service Update

## A252503090 Reduced Brake Performance



Release Date: May 2025

Revision: 00

**Attention:** This service update involves vehicles in dealer inventory only and will expire May 31, 2026.

Make	Model	Model Year	
		From	To
Chevrolet	Trax	2025	2025

This service update should be performed on vehicles in dealer inventory only. Investigate Vehicle History (IVH) in the GM Global Warranty Management system should always be checked to confirm vehicle involvement prior to beginning any required inspections and/or repairs.

<b>Condition</b>	Certain vehicles listed above may have a condition in which braking performance is reduced, vehicle top speed is limited, and MIL notification is provided to the customer.
<b>Correction</b>	Dealers are to replace the brake Master Cylinder.

### Parts

Quantity	Part Name	Part No.
1	Brake Master Cylinder and ABS Module Unit	42862787
1	Brake Push Rod Retainer	42689897
1	Brake Fluid	19299570 (US) 19299571 (CA)

**Reminder:** Parts may be removed from SPRINT and Retail Inventory Management (RIM) and be non-returnable. Dealers should review the affected parts to confirm RIM managed status. Parts may have quantity limiters in effect. There are a small number of vehicles anticipated that will need this fix. **Due to the limited initial parts availability, dealers are encouraged not to order these parts for use as shelf stock.**

### Warranty Information

Labor Operation	Description	Labor Time	Trans. Type	Net Item
9107919	Brake Master Cylinder Replacement (Includes Brake Bleeding)	2.5	ZFAT	N/A

**Please Note: The above labor time(s) are published direct from the Labor Time Guide.**

### Service Procedure

Replace the Brake Master Cylinder. Refer to *Brake Master Cylinder Replacement - With Power Brake Booster and Electronic Brake Control Module* in SI.

### Dealer Responsibility

Dealers must take the steps necessary to ensure that the service update correction has been made to all involved vehicles in dealer inventory before selling or dealer-trading the vehicle, but no later than the end date as noted in the Attention box. All new, used, GM Certified Pre-Owned (CPO), courtesy transportation vehicles, dealer shuttle vehicles, CarBravo, etc. in dealers' possession and subject to this field action must be held and inspected/repared per the service procedure of this bulletin before customers take possession of these vehicles. Involved vehicles must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration, or any other purpose.

All GM Certified Pre-Owned (CPO) vehicles currently in the dealers' inventory within the SHIFT Digital system will be de-certified and must be held and remedied per the service procedure in this bulletin. Upon submitting an accepted/paid warranty transaction in the Global Warranty Management (GWM) system, the vehicle can be re-certified for sale within the SHIFT Digital system, or once again be used in the Courtesy Transportation Program.

### Dealer Reports – For USA & Export

The Inventory tab of the Open Vehicle Report will contain Service Update Bulletin VINs that apply to this field action. This information is intended to assist dealers with the **PROMPT COMPLETION** of these vehicles. The Customer In-Service tab will not contain Service Update Bulletin VIN data because the intent of a Service Update Bulletin is to not inconvenience a customer with a special trip for service. Service Update Bulletins are to be completed when the customer is in for a regularly scheduled visit.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the tools, equipment, safety instructions, and know-how to do a job properly and safely. If a condition is described, **DO NOT** assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your dealer for information on whether your vehicle may benefit from the information.



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