

Rattling or Squeaking Noises in the Area of the Rear Lid: Check Rear Lid Lock for Damage and Rework it (62 / 24)

Model Line: **Cayenne (9YA / 9YB)**

Model Year: **As of 2024**

Concerns: **Upper part of rear lid lock (rear lid lock)**

Information: **Customers complain about rattling or squeaking noises from the lock area of the rear lid.**

Cause: Different pre-tensioning of the entire tailgate system can lead to movement between the catch bar and catch hook in the lock.

Action: If the noises can be clearly attributed to the rear lid lock and are not caused by other components, **check the rear lid lock and then rework the catch hook.**

Required parts and materials



Information

No parts are required for checking and cleaning the rear lid lock.

Parts Info:	Part No.	Designation	Number
	9Y3827447F	⇒ Rear lid lock	1 piece

Material: **Required materials** (usually already available in the Porsche Center)

Part No.	Designation	Quantity
95856490200	⇒ Grease	Quantity as required

Required Tools

- Tool:
 - Torque wrench, 6-50 Nm (4.5-37 ftlb.), e.g. **V.A.G 1331A - torque spanner, 6-50 Nm (4.5-37 ftlb.)**

Check rear lid lock

- Work Procedure: 1 Remove the trim panel for rear lid.
 ⇒ *Workshop Manual '708719A3 Remove and install trim panel for rear lid'*

- 2 Check rear lid lock for dirt, damage and wear.

Result of check	Action
No abnormalities present on the rear lid lock.	Continue with: ⇒ <i>Technical Information '708719A3 Rework rear lid lock'</i>
Contamination present on the rear lid lock.	Remove dirt, dust, or residue that is on the rear lid lock or catch hook using a suitable cleaning agent and a clean cloth. Then continue with: ⇒ <i>Technical Information '708719A3 Rework rear lid lock'</i>
Damage / wear present on rear lid lock.	Replace rear lid lock ⇒ <i>Workshop Manual '558719A1 Remove and install rear lid lock, upper part'</i> and finally continue with: ⇒ <i>Technical Information '558719A1 Rework rear lid lock'</i>

Rework rear lid lock



WARNING

Moving components

- **Crushing or severance of limbs**
- ⇒ **Do not reach into the danger area.**
- ⇒ **Secure the system against accidental activation.**
- ⇒ **Keep third parties away from the danger area.**

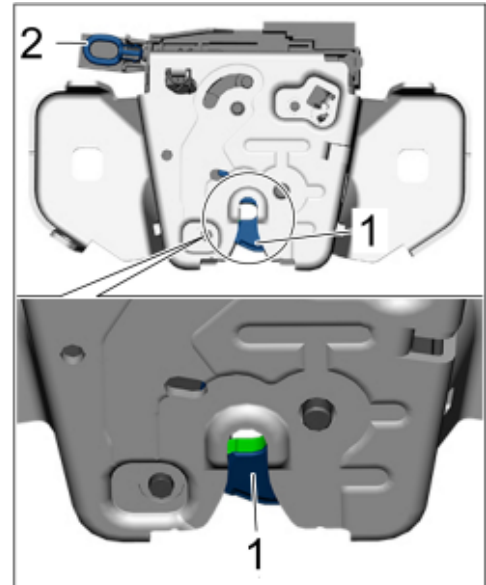


Information

For a better overview, the work procedure is shown on an uninstalled rear lid lock.
The rear lid lock need **not** be uninstalled as part of this rework.

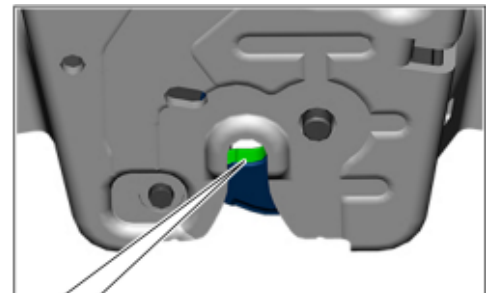
Work Procedure: 1 Apply grease to catch hook.

- 1.1 Lock catch hook ⇒ -1- in the **catching position**
⇒ -Circle-shown.



Rear lid lock (example illustration)

- 1.2 Apply lubricating grease ⇒ Rework area -Circle- to the marked area ⇒ Rework area -green-.
- 1.3 Release rear lid lock.
- 1.4 Remove any leftover lubricating grease on the back panel or rear lid lock housing.



- 2 **Only if the rear lid lock was replaced due to damage or wear:**

Check adjustment of rear lid and re-adjust if necessary.
⇒ Workshop Manual '559015 Adjusting rear lid'

- 3 Install the trim panel for rear lid.
⇒ Workshop Manual '708719A3 Remove and install trim panel for rear lid'



Rework area

Labor position and PCSS encryption

Labor position:

APOS	Labor operation	I No.
55870145	Check and rework rear lid lock	
55870146	Check, clean and rework rear lid lock	
55870147	Check, replace and rework rear lid lock	
55901550	Adjusting rear lid	

PCSS encryption:

Location (FES5)	55870	Upper part lid lock rear
Damage type (SA4)	1025	installed loosely

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