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**From** Erik Blank, Manager of Auto Campaigns and Recalls

**Subject** Product Update: 2024 Prologue Front Drive Motor Mount Bolt Inspection

DATE: April 25, 2025

TO: All Honda Sales, Service & Parts Managers, and Personnel

FROM: Erik Blank, Manager of Auto Campaigns and Recalls

Re: Product Update: 2024 Prologue Front Drive Motor Mount Bolt Inspection

Today April 25, 2025, American Honda is announcing a **product update** for 20 model year 2024 Prologue vehicles. During manufacturing, improperly sized bolts may have been used to install the motor mount on the front electric drive transmission module. Improper bolts may cause damage to the drive unit case resulting in an oil leak. **Refer to your eResponsibility report or perform an iN VIN status inquiry to determine which units in your inventory are affected.**

**REPAIR**

Inspect the front drive motor mount bolts and if necessary, replace the transmission module.

**PARTS**

Parts will be available at launch via normal ordering.

**TOOLS**

There are no new special tools needed for this campaign.

**SERVICE BULLETIN**

Service Bulletin 25-013, *Product Update: 2024 Prologue Front Electric Drive Transmission Module Bolt Inspection* has posted to the Service Information System (SIS) as of April 25, 2025. It includes inspection, repair, parts, and warranty information related to this campaign.

**CUSTOMER NOTIFICATION**

American Honda expects to begin customer notification by the end of May 2025.

As always, perform an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.