

## BONNEVILLE T100 & T120 – UNABLE TO UNLOCK

Triumph is aware of a concern with a range of Bonneville T100 (model codes DBB & DB4) and Bonneville T120s (model codes DT4, DTB, DU4, DUB) from VIN CH2980 that prevents the bikes from being unlocked during PDI.

The instrument packs have been supplied with the incorrect bootloader software installed. The TDT will detect this mismatch and generate an instrument download error during PDI, which will prevent the bike from being unlocked.

We are currently working on releasing a Service Bulletin to resolve this concern ASAP. In the meantime, if you have an affected bike that is sold to a customer, please contact Triumph support for guidance. If an affected bike is unsold dealer stock, please await the release of the Service Bulletin. If you have any additional questions, please contact Triumph Customer Support at (888) 284-6288.