

# 25PBA – Final Safety Recall – New Medium Duty Orscheln Throttle Pedal

 [Edit](#)  [Clone](#)

---

## Number

25PBA / NHTSA# 25V014 / Transport Canada # 2025-018

---

## Supplier

Orscheln

---

## Description

Safety Recall - New Medium Duty Orscheln Throttle Pedal

---

## Date

1/29/2025

---

## What's New

### Safety Recall

Certain Model 535/536/537/548 may have an oversized magnet carrier in the throttle pedal assembly, which may cause the pedal to stick, and may increase the risk of a crash.

Driver may feel sticking or that pedal does not return to idle once released. Pressing the service brake will overcome a stuck throttle pedal and allow the vehicle to stop.

All affected chassis must perform a date inspection on the throttle pedal. If the date falls on or between suspect range, 08/12/2022 through 12/14/2022, throttle pedal is considered bad and will need to be replaced.

**Safety Recall start date: 03/27/2025**

---

## Introduction

Certain Model Year 2023-2024 535/536/537/548 may have an oversized magnet carrier in the throttle pedal assembly, which may cause the pedal to stick, and may increase the risk of a crash.

Driver may feel sticking or that pedal does not return to idle once released. Pressing the service brake will overcome a stuck throttle pedal and allow the vehicle to stop.

All affected chassis must perform a date inspection on the throttle pedal. If the date falls on or between suspect range, 08/12/2022 through 12/14/2022, throttle pedal is considered bad and will need to be replaced.

**Safety Recall start date: 03/27/2025**

---

## Situation

617 - (554 US / 63 Canada) Model Year 2023-2024 535/536/537/548 chassis built from 08/18/2022 through

05/08/2023 equipped with an Orscheln throttle pedal.

## Resolution

---

### Safety Recall

Service all chassis affected that enter your dealership, even if the customer has no issue with the chassis.

1. Review the attached chassis list for your dealer code and schedule your customer(s) for service if their chassis is on the list.
2. In Service Management, select Campaign **25PBA** to add it to the case. If the unit is released back into service without performing the repair, make sure to also release the Campaign in Service Management.
3. If you are not using Service Management to start repair orders, review SIR for "Complete" next to the **25PBA** campaign code prior to performing this repair.
4. Follow the procedures to inspect and replace throttle pedal.

### Federal Law

---

It is a violation of Federal law for a dealer to sell or lease new vehicles covered by this recall until the defect or

noncompliance has been corrected.

## Warranty

---

There is no time or mileage limit for this recall.

Peterbilt will pay for parts at dealer net plus applicable mark-up and labor:

- **0.3 hours** to inspect throttle pedal for suspect date. Use Recommended Repair code **25PBA1**.
- **0.4 hours** to inspect and replace throttle pedal. Use Recommended Repair code **25PBA2**.
- For supplemental repairs, file a long form claim and use code 25PBA in the Campaign Code field.
- File the claim within 7 days in accordance with warranty policy.

**Take-Off Parts Disposition:** Parts may be scrapped 30 days after claim has been filed

PRWS CLAIM CODING			
Campaign Code:	25PBA	Campaign Type	Safety Recall
Claim Category:	Truck	Repair Type	Proactive
Customer Concern Code	128 - Binds/Grabs	Causal Code	11 - Binds, Sticks
Corrective Action Code	03 - Replace with New	Responsibility Code:	SUP-Supplier
Failure Location	044-007-047	Causal Part	D21-6033-500
Supplier Code	12257AA	SRT Code	<b>B25-09A:</b> <b>0.3 hours</b> Inspect throttle pedal date only <b>B25-09B:</b> <b>0.5 hours</b> Inspect date and replace throttle pedal

## Procedure

---

**Please follow your dealership's safety procedures and precautions to ensure the vehicle can be safely repaired and maintained.**

Follow repair procedure in “Links” section to inspect and replace Orscheln throttle pedal.

## Parts

---

The following parts are available through PACCAR parts

<b>Part Number</b>	<b>Part Description</b>
D21-6033-500	Throttle Pedal
D21-6033-600	Throttle Pedal

## Links

---

[25PBA Chassis List - Bulletin](#)

[25PBA PB US Final Customer Letter](#)

[25PBA PB US Final Customer Letter - Spanish](#)

[25PBA PB Canadian Final Customer Letter](#)

[25PBA PB Canadian Final Customer Letter - French](#)

[25PBA PB Inspection Procedure](#)

[25PBA PB Replacement Procedure](#)

## Revision History

---

**3/27/2025:** Interim bulletin updated to final. Parts and Repair Procedure are now available.



Peterbilt Motors Company  
Customer Experience  
1700 Woodbrook St.  
Denton, TX 76205  
(940) 591-4000

Select the date.

## IMPORTANT SAFETY RECALL

This notice applies to your vehicle. Your VIN(s) can be found on the bottom or back of this page.

Subject: Safety Recall: 25PBA – New Medium Duty Orscheln Throttle Pedal  
NHTSA: 25V014  
EXPIRATION DATE: NONE

Dear Peterbilt Customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Peterbilt has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2023-2024, 535, 536, 537, and 548 vehicles manufactured from 08/18/2022 through 05/08/2023 with an Orscheln throttle pedal. Certain vehicles may have an oversized magnet carrier in the throttle pedal assembly, which may cause the pedal to stick, and may increase the risk of a crash. The driver may feel sticking or observe that the pedal doesn't return to idle once released. Pressing the service brake will overcome a stuck throttle pedal and allow the vehicle to stop.

<b>What is the problem?</b>	Certain vehicles may have an oversized magnet carrier, which may cause the throttle pedal to stick.
<b>What will your dealer do?</b>	Dealers will inspect and replace the throttle pedal as needed.
<b>What should you do?</b>	Contact your dealer immediately to schedule an appointment.

Peterbilt has initiated this recall to remedy the issue at no charge to you. Please contact your Peterbilt dealer to schedule an appointment for these services. To find your Peterbilt dealer, please visit the "Find a Dealer" link at [www.Peterbilt.com](http://www.Peterbilt.com) or scan the QR code. When contacting your Peterbilt dealer, reference the Safety Recall number, NHTSA Recall Number, and VIN(s) listed in this letter. This repair may take up to **1 hour** of labor depending on dealer scheduling.

If you had this repair performed before receiving this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. Receipts for parts and/or labor are required for consideration of reimbursement. Contact your local Peterbilt dealership for details.

If you require further information about this recall or experience any difficulty in making arrangements for this repair, please contact the Peterbilt Customer Experience Department at [PB.Tech.Pubs.Dept@paccar.com](mailto:PB.Tech.Pubs.Dept@paccar.com).

If you conclude that Peterbilt has not enabled you to remedy this defect in a reasonable time and without charge, you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590, or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-888-275-9171); or go to <http://www.safercar.gov>.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, we would appreciate your advising us of the new owner. Please send all known ownership and address changes to [PBDiv.Warranty.Docs@paccar.com](mailto:PBDiv.Warranty.Docs@paccar.com).

We apologize for any inconvenience this procedure may cause and thank you for your participation in helping Peterbilt provide the highest levels of customer satisfaction and service expertise. We value your business and appreciate your ongoing loyalty to Peterbilt and its dealer network. Industry-leading quality, performance and reliability are hallmarks of Peterbilt products, and we thank you for making Peterbilt your truck of choice.

Sincerely,

Michelle Ponsonby  
Director of Customer Experience  
Peterbilt Motors Company

Scan this QR code to open the  
Peterbilt Dealer Locator.



Seleccione la fecha.

## LLAMADA A REVISIÓN POR SEGURIDAD

Este aviso se aplica a su vehículo. El número o los números de identificación de su vehículo (VIN) se pueden encontrar en la parte inferior o en el reverso de esta página.

Asunto: Llamada a revisión por seguridad: 25PBA: Nuevo pedal de acelerador Orscheln para vehículos de carga media.  
NHTSA: 25V014  
FECHA DE VENCIMIENTO: NINGUNA

Estimado cliente de Peterbilt:

Se le envía este aviso de acuerdo con la Ley Nacional de Seguridad de Tráfico y Vehículos Motorizados.

Peterbilt ha determinado que existe un defecto relacionado con la seguridad vehicular en ciertos modelos 535, 536, 537 y 548 de los años 2023-2024, fabricados entre el 18/08/2022 y el 08/05/2023, que están equipados con un pedal de acelerador Orscheln. Es posible que algunos vehículos tengan un soporte magnético excesivamente grande en el conjunto del pedal del acelerador, lo que puede hacer que el pedal se atasque y, por lo tanto, aumentar el riesgo de choques. Es probable que el conductor sienta un atasco o que note que el pedal no vuelve a la posición de reposo una vez que se suelta. Al pisar el freno de servicio, el pedal del acelerador se atasca y el vehículo se detiene.

<b>¿Cuál es el problema?</b>	Algunos vehículos podrían tener un soporte magnético de mayor tamaño, lo que podría hacer que el pedal se adhiera.
<b>¿Qué hará su distribuidor?</b>	El distribuidor inspeccionará y reemplazará el pedal del acelerador según sea necesario.
<b>¿Qué debería hacer usted?</b>	Comuníquese con su distribuidor de inmediato para programar una cita.

Peterbilt ha iniciado esta llamada a revisión para subsanar el problema sin cargo para usted. Comuníquese con su distribuidor de Peterbilt para programar una cita a fin de realizar estos servicios. Para encontrar su distribuidor Peterbilt, visite el enlace de "Find a Dealer" (Buscar un distribuidor) en [www.Peterbilt.com](http://www.Peterbilt.com) o escanee el código QR. Cuando se comunique con su distribuidor de Peterbilt, mencione el número de Llamada a revisión por seguridad, el número de Llamada a revisión por seguridad de NHTSA (Administración Nacional de Seguridad del Tráfico en las Carreteras) y el o los VIN mencionados en esta carta. Esta reparación podría demorar hasta **1 hora** en función del cronograma del distribuidor.

Si realizó esta reparación antes de recibir esta carta, puede optar a recibir un reembolso por el gasto de obtener una solución previa a la notificación del problema asociado a esta llamada a revisión. Es necesario presentar los recibos de piezas o mano de obra para que se considere el reembolso. Para obtener más información, comuníquese con su distribuidor de Peterbilt.

Si necesita más información acerca de esta llamada a revisión o experimenta cualquier dificultad para coordinar esta reparación, comuníquese con el Departamento de Experiencia del Cliente de Peterbilt escribiendo a [PB.Tech.Pubs.Dept@paccar.com](mailto:PB.Tech.Pubs.Dept@paccar.com).

Si llega a la conclusión de que Peterbilt no le ha permitido solucionar este defecto en un tiempo razonable y sin cargo, puede presentar su reclamo ante: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590, o llame a la línea directa gratuita de Seguridad Vehicular al 1-888-327-4236 (TTY: 1-888-275-9171); o visite <http://www.safercar.gov>.

La reglamentación federal requiere que todo arrendador que reciba este aviso de llamada a revisión envíe una copia de este aviso al arrendatario en un plazo de diez días. Si ya no es el propietario de este vehículo, le agradeceríamos que nos informara acerca del nuevo propietario. Envíe todos los cambios conocidos de titularidad y dirección a [PBDiv.Warranty.Docs@paccar.com](mailto:PBDiv.Warranty.Docs@paccar.com).

Lamentamos cualquier inconveniente que este procedimiento pueda causarle y le agradecemos su participación para ayudar a Peterbilt a brindar los niveles más elevados de satisfacción al cliente y experiencia en servicio. Valoramos su negocio y apreciamos su continua lealtad hacia Peterbilt y su red de distribuidores. La calidad líder en la industria, el rendimiento y la confiabilidad son sellos de los productos Peterbilt, y le agradecemos por hacer de Peterbilt su elección en camionetas y camiones.

Muy atentamente.



Michelle Ponsonby  
Directora de Experiencia del Cliente  
Peterbilt Motors Company

Escanee este código QR para abrir el buscador de distribuidores Peterbilt.



Select the date.

## IMPORTANT SAFETY RECALL IMPORTANT AVIS DE RAPPEL DE SÉCURITÉ

This notice applies to your vehicle. Your VIN(s) can be found on the bottom or back of this page.

Subject: Safety Recall: 25PBA – New Medium Duty Orscheln Throttle Pedal  
Transport Canada Recall: 2025-018  
EXPIRATION DATE: NONE

Dear Peterbilt Customer,

This notice is sent to you in accordance with the requirements of the Motor Vehicle Safety Act. This is to inform you that your vehicle may contain a defect that could affect the safety of a person.

Peterbilt has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2023-2024, 535, 536, 537, and 548 vehicles manufactured from 08/18/2022 through 05/08/2023 with an Orscheln throttle pedal. Certain vehicles may have an oversized magnet carrier in the throttle pedal assembly, which may cause the pedal to stick, and may increase the risk of a crash. The driver may feel sticking or observe that the pedal doesn't return to idle once released. Pressing the service brake will overcome a stuck throttle pedal and allow the vehicle to stop.

<b>What is the problem?</b>	Certain vehicles may have an oversized magnet carrier, which may cause the throttle pedal to stick.
<b>What will your dealer do?</b>	Dealer will inspect and replace the throttle pedal as needed.
<b>What should you do?</b>	Contact your dealer immediately to schedule an appointment.

Peterbilt Motors Company has initiated this recall to remedy the issue with no charge to you. Please contact your Peterbilt dealer to schedule an appointment for these services. To find your Peterbilt dealer, please visit the "Find a Dealer" link at [www.Peterbilt.com](http://www.Peterbilt.com) or scan the QR code. When contacting your Peterbilt dealer, reference the Safety Recall number, Transport Canada Recall Number, and VIN(s) listed in this letter. This repair may take up to **1 hour** of labor depending on dealer scheduling.

If you had this repair performed before receiving this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. Receipts for parts and/or labor are required for consideration of reimbursement. Contact your local Peterbilt dealership for details.

If you require further information about this recall or experience any difficulty in making arrangements for this repair, please contact the Peterbilt Customer Experience Department at [PB.Tech.Pubs.Dept@paccar.com](mailto:PB.Tech.Pubs.Dept@paccar.com).

For additional information about the recall, you can contact Transport Canada at 1-800-333-0510.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, we would appreciate your advising us of the new owner. Please send all known ownership and address changes to [PBDiv.Warranty.Docs@paccar.com](mailto:PBDiv.Warranty.Docs@paccar.com).

We apologize for any inconvenience this procedure may cause and thank you for your participation in helping Peterbilt provide the highest levels of customer satisfaction and service expertise. We value your business and appreciate your ongoing loyalty to Peterbilt and its dealer network. Industry-leading quality, performance and reliability are hallmarks of Peterbilt products, and we thank you for making Peterbilt your truck of choice.

Sincerely,



Michelle Ponsonby  
Director of Customer Experience  
Peterbilt Motors Company

Scan this QR code to open the  
Peterbilt Dealer Locator.



Sélectionner la date

## IMPORTANT RAPPEL DE SÉCURITÉ

Cet avis concerne votre véhicule. Votre (vos) NIV(s) se trouve(nt) au bas ou au verso de la présente.

Objet : Rappel de sécurité : 25PBA – Nouvelle pédale d'accélérateur Orscheln de classe moyenne  
Rappel de Transport Canada : 2025-018  
DATE D'EXPIRATION : AUCUNE

Cher client Peterbilt.

Le présent avis vous est envoyé conformément aux exigences de la Loi sur la sécurité automobile. La présente a pour but de vous informer que votre véhicule est susceptible d'avoir un défaut qui pourrait porter atteinte à la sécurité humaine.

Peterbilt a constaté qu'une défectuosité reliée à la sécurité des véhicules automobiles est présente dans certains véhicules de modèles 535, 536, 537 et 548 des années 2023-2024, fabriqués entre le 18/08/2022 et le 08/05/2023, équipés d'une pédale d'accélérateur Orscheln. Il est possible que certains véhicules puissent être équipés d'un porte-aimant surdimensionné dans l'assemblage de la pédale d'accélérateur, ce qui pourrait faire coller la pédale et augmenter le risque d'accident. Le conducteur peut ressentir un collage ou observer que la pédale ne revient pas au ralenti une fois relâchée. Appuyer sur le frein de service surmontera une pédale d'accélérateur coincée et permettra au véhicule de s'arrêter.

<b>Quel est le problème ?</b>	Il est possible que certains véhicules puissent être équipés d'un porte-aimant surdimensionné, ce qui pourrait faire coller la pédale d'accélérateur.
<b>Que fera votre concessionnaire ?</b>	Votre concessionnaire inspectera la pédale d'accélérateur et la remplacera, au besoin.
<b>Que devez-vous faire ?</b>	Communiquer immédiatement avec votre concessionnaire afin de prendre rendez-vous.

Peterbilt a mis en place ce rappel afin de remédier au problème, sans frais. Veuillez communiquer avec votre concessionnaire Peterbilt afin de prendre rendez-vous pour ces services. Pour trouver votre concessionnaire Peterbilt, veuillez consulter le lien du localisateur de concessionnaires sur [www.Peterbilt.com](http://www.Peterbilt.com) ou balayer le code QR. Au moment de communiquer avec votre concessionnaire Peterbilt, vous référer au numéro de rappel de sécurité, au numéro de rappel de Transport Canada ainsi qu'au(x) NIV(s) listé(s) à la présente. Cette réparation peut nécessiter jusqu'à **1 heure** de main-d'œuvre selon la disponibilité du concessionnaire.

Si vous avez procédé à cette réparation avant la réception de la présente, vous pourriez être admissible à un remboursement de vos frais pour avoir remédié sans préavis au problème associé à ce rappel. Des reçus pour les pièces et la main-d'œuvre sont requis en vue d'un remboursement. Communiquez avec votre concessionnaire Peterbilt local pour les détails.

Si vous avez besoin de plus d'information au sujet de ce rappel ou rencontrez des difficultés à obtenir un rendez-vous pour cette réparation, veuillez communiquer avec le département de l'expérience-client de Peterbilt sur [PB.Tech.Pubs.Dept@paccar.com](mailto:PB.Tech.Pubs.Dept@paccar.com).

Pour de l'information additionnelle au sujet de ce rappel, vous pouvez communiquer avec Transport Canada au 1-800-333-0510.

La loi fédérale nécessite de tout bailleur de véhicules qui reçoit cet avis de rappel d'en faire parvenir une copie à toute personne ayant loué un véhicule et ce, dans un délai de dix jours. Si ce véhicule ne vous appartient plus, nous apprécierions que vous nous fassiez part du nom du nouveau propriétaire. Veuillez faire parvenir toute information relative au nouveau propriétaire et son adresse à [PBDiv.Warranty.Docs@paccar.com](mailto:PBDiv.Warranty.Docs@paccar.com).

Nous nous excusons pour tout inconvénient causé par cette procédure et vous remercions de votre participation afin d'aider Peterbilt à offrir les plus hauts niveaux de satisfaction de la clientèle et d'expertise de service. Nous apprécions votre entreprise ainsi que votre constante fidélité envers Peterbilt et son réseau de concessionnaires. Les produits Peterbilt se distinguent en étant leader de l'industrie en matière de qualité, performance et fiabilité; et nous vous remercions de faire d'un Peterbilt votre camion préféré.

Salutations,



Michelle Ponsoby  
Directrice de l'expérience-client  
Peterbilt Motors Company

Scan this QR code to open the  
Peterbilt Dealer Locator.

