

Field campaign

Topic	Incorrect wheel bolt cap kits (SC25/06)
Market area	Bentley: worldwide (2WBE),China 796 VW Import Comp. Ltd (Vico), Beijing (6796)
Brand	Bentley
Transaction No.	2077217/1
Campaign number	ED36
Note	
Type	
US code	

Vehicle data

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
4V1*	2025	E		*	*	*
ZV1*	2025	E		*	*	*

Documents

Document name
master.xml
sc2506vinlist.pdf

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Notes



Technical background

On all affected vehicles the wheel bolt cover cap kit supplied in the dealer kit bag for specific BY636 25MY vehicles (wheel style dependant) do not fit the wheel bolts.

Testing found that the cap kit 8w0.600.026.E was unsuitable and the caps do not fit on to the bolt.

To fix this Bentley has reverted to current cap kit 36A.600.026.B.

The issue affects specific wheel styles only (PR code related). See images below.



Figure 1 – 21" Twin 5 spoke (PR Code: C9N)

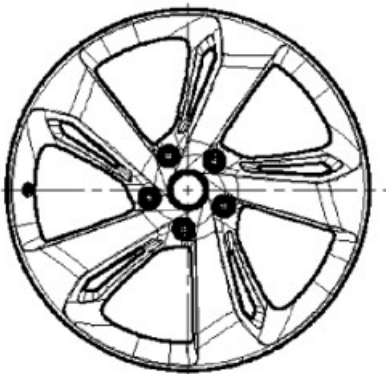


Figure 2 – 22" 5 spoke (PR Code (U03/U04/62B)

Remedy

Replacement of wheel bolt caps.

The replacement of the wheel bolt caps ensures the appearance of the wheel meets customer expectations.

Customer notification

Customers do not need to be informed directly of this campaign. Please ensure all affected vehicles are checked and repaired at Pre Delivery Inspection (PDI) or during a service visit.

Warranty

Claim Type: 790 or 710

Service Number: ED36

Damage Code: 00 66

Labour Operation Code: 44 05 19 00

Time: 10 TU

Criteria ID: 01

Parts

New Part Number	Description	Displaced Part Number	Quantity

Parts supply

The relevant parts will be sent directly to the selling retailer for each affected vehicle.

Parts despatch control

Not applicable

Repair instructions



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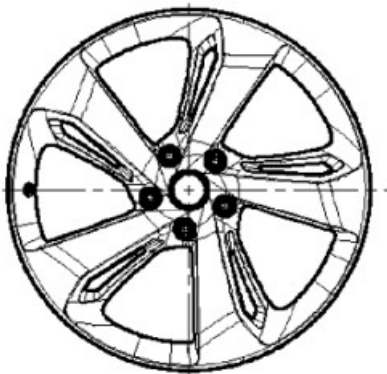


Figure 2 – 22" 5 spoke (PR Code (U03/U04/62B)

Check

If the vehicle is not already listed as repaired in the 'Repair history' section of ElsaPro, check the 'Identification' section of this document. In the event that the campaign has not been applied, please carry out the required work in accordance with these instructions.

Parts

New Part Number	Description	Displaced Part Number	Quantity
36A.600.026.B	Wheel Bolt Cap Kits	8W0.600.026.E	1

Tools

1 x wheel bolt cap cover removal / installation tool (8d0.012.244.A) included in wheel bolt cap kit 36A.600.026.B

Work

Removal of old wheel bolt cap cover if present

1. Insert the wheel bolt cover removal tool into the small hole or groove on the edge of the cover.
2. Gently pull to remove the cover without excessive force to prevent damage.
3. Repeat for all standard wheel bolt covers.
4. For the locking wheel bolt cover, if present remove it using the same tool.

Installation of new wheel bolt cap covers

1. Align each wheel bolt cover over its corresponding wheel bolt.
2. Press firmly until the cover clicks into place. Ensure it sits flush against the wheel surface.
3. For the locking wheel bolt, use the specific locking wheel nut cover (36A.601.174.B) and press securely into place.
4. Repeat for all wheel bolt caps on each wheel.

Identification

Wheel bolt cap covers securely fitted confirms campaign completion.
