



**Bulletin No.:** PIT6368A

**Published date:** 04/22/2025

## Preliminary Information

### PIT6368A Garage Door Opener Learn Fails / DTC U118B Loss Of Communication with Universal Garage Door Transmitter

#### Models

<b>Brand:</b>	<b>Model:</b>	<b>Model Years:</b>	<b>VIN: from to</b>	<b>Engine:</b>	<b>Transmissions:</b>
Buick	Enclave	2025	All	All	All
Cadillac	Escalade	2025	All	All	All
Cadillac	Escalade ESV	2025	All	All	All
Chevrolet	Silverado EV	2024 - 2025	All	All	All
Chevrolet	Suburban	2025	All	All	All
Chevrolet	Tahoe	2025	All	All	All
Chevrolet	Traverse	2024 - 2025	All	All	LKO
GMC	Acadia	2024 - 2025	All	All	All
GMC	Sierra EV	2024 - 2025	All	All	All
GMC	Yukon	2025	All	All	All
GMC	Yukon XL	2025	All	All	All

<b>Involved Region or Country</b>	<b>North America</b>
<b>Additional Options (RPO)</b>	<b>UG1 Garage Door Opener</b>
<b>Condition</b>	<b>Some customers may comment that the virtual garage door opener will not program to their garage door opener. When checking for DTCs a U118B for lost communication with Garage Door Opener Transmitter will be set current.</b>
<b>Cause</b>	<b>The cause of this concern is the Garage Door Opener Transmitter, which is part of the A103 roof console, is going into a logic lock condition due to excessive communication traffic on the LIN BUS.</b>

#### Correction:

**To correct this concern, you must reset the Garage Door Opener Transmitter by removing the fuse for 1 minute and reinstalling.**

**Fuse location varies based on model:**

- Escalade, Escalade ESV, Suburban, Tahoe, Yukon and Yukon XL - Fuse F3DR

in the X51R Right IP fuse block

- Traverse, Acadia, Enclave - Fuse F10DA in the X51A IP fuse block
- Silverado EV and Sierra EV - Fuse F24DR in X51R Right IP fuse block

If the Garage Door Opener Transmitter does not reset and start to operate, then perform normal SI diagnostics.

A new Garage Door Opener Transmitter (A103 roof console) is being released to correct the logic lock condition and when the new part is available this PI will be updated, or a bulletin released.

### Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
6486308*	Perform a reset of the Garage Door Opener Transmitter by cycling Fuse.	0.4 Hrs
*This is a unique Labor Operation for Bulletin use only.		

### Version History

Version	2
Modified	04/15/2025 - Created on. 04/22/2025 - Update to the Warranty section

 GM Global Brands

© 2025 General Motors. All Rights Reserved.