

Product Category: Harmonic Balancer
Part Number(s): 594-660
Destroy in Field: No
Return Authorization: Yes
Return Location: Dorman Products, 3400 East Walnut Street, Colmar, PA 18915
Issue Credit: Please be sure to code return with <RGA-ZQ> number on outside of container.
All Inventory Applicable: Yes
New Product Availability: 594-659 (*TBD - Enquire for availability*)

Return for Inspection Instructions:

- Dorman requests that inventory be returned for 594-660 noted in header.



- New Product will be available under 594-659 and enquire for availability; release TBD.
- New Product will be identifiable by the part # 594-659 noted on the box label and the unit.

Notes/Comments:

- If there are any problems with one of these parts, on the vehicle level, we will cover through the Dorman labor claims process.

Return Instructions:

1. Please pull all affected inventory.
2. Please contact Customer Relations Dorman by e-mail or phone (rgarequests@dormanproducts.com / phone 1-800-523-2492) to obtain a RGA ZQ-Number to protect your company's warranty return rate.

You will need to provide:

- a. Customer Account
- b. Part number
- c. Quantity being returned

3. Please mark these to:

Dorman Products, Inc- Returns
3400 East Walnut Street
Colmar, PA 18915
Attn: RGA ZQ-Number _____

4. Return to Dorman Products, freight collect, by using the Dorman-arranged carrier for your RGA (typically Conway).

Thank you for your understanding and assistance with this matter.